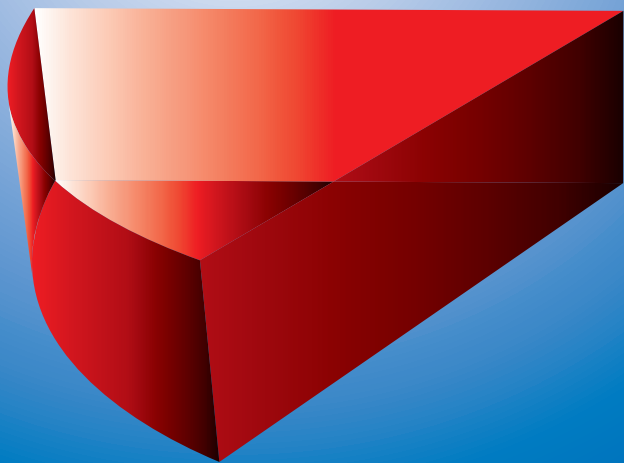


GUIDE TO SERVICES 2011



Express Services

Express Services

Special Delivery to UK, IOM and CI

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Call our dedicated Customer Services team on 711720 for further assistance and for the latest information on Express Services.

You can also ask our knowledgeable retail team or simply visit our website.

Special Delivery to the UK, CI & IOM

With a host of additional benefits, Special Delivery is the recommended service for sending items of value to the UK and the other islands. Special Delivery comes with a wide range of insurance and is available from all our branches.

Benefits:

- Guaranteed next working day delivery by 1pm (Monday to Friday) for documents and goods (subject to prepayment of Import VAT) to CI, the Isle of Man and most UK destinations.
- Secure handling.
- Proof of posting.
- Signature on delivery.
- Confirmation of delivery using Track and Trace online* or by calling Customer Services after 3pm on the day of delivery.
- Free proof of delivery.
- Compensation for loss or damage of items, subject to proof of cost, proof of posting and level of insurance (does not include consequential loss).
- Available from all our branches (see page 28 for latest posting times for next day guaranteed service).

*Online Track and Trace not available for deliveries to Alderney and Sark



Area	Special Delivery	Postcodes	Location
1	Next working day 1pm (Saturday not guaranteed)	All those not listed below	
2	Next working day by 5.30pm (Saturday not guaranteed)	Mainland AB30-56 IV21-28, 40, 52-54 KW1-14 PA28-38 PH15, 17-26 31-40 PH49 PH50 Island HS1 KA27 KA28 KW15 KW16 PA41 PA 42-49 PA60 PA77 ZE1 HS3 HS4 HS5 HS6 HS7 HS8 HS8 HS9 IV41-51, 55, 56	Area Aberdeen Inverness Caithness Argyll Perthshire Ballachulish Kinlochleven Area Stornoway (Lewis) Arran Cumbrae Kirkwall Stromness Town only Gigha Islay Jura Tiree Lerwick (Shetlands) Harris Scalpay Leverburgh North Uist Benbecula Eriskay South Uist Castlebay (Barra) Skye
3	Two working days by 5.30pm	Postcode GY1, GY10 HS2 PA61 PA62-75 PA78 ZE2-3	Area Herm, Sark Lewis Colonsay Mull Coll Shetlands
4	Three working days by 5.30pm	Postcode KW16-17 PH30 PH41 PH42 PH43-44	Area Orkney Corrour Mallaig Eigg and Muck Isle of Rhum & Canna

- Next working day by 1pm
- Next working day by 5.30pm
- Two working days by 5.30pm
- Three working days by 5.30pm



Special Delivery for Businesses

Insurance

The Terms and Conditions of the insurance cover the cost of money, jewellery and other items lost or damaged, up to a maximum of either £500, £1,000 or £2,500, dependent on the insurance level purchased (£2,000 when Import VAT prepaid). Money and jewellery must be sent in Special Delivery prepaid envelopes.

We are not liable for consequential loss claims, or the market value of any message or information (such as travel or entertainment tickets). The liability in respect of such items is limited to the value of the printed material and administration fee for replacement, not the actual item or its replacement item.

In case of a claim a **Claim Form** must be completed and returned, with the receipt as proof of posting and proof of the cost price of the replacement item, no later than 12 months from the date of posting. See page 75 for claim procedures.

Exclusions

Special Delivery is available to the UK, the Isle of Man and Channel Islands only. It is not available for items posted to the Republic of Ireland. In such cases, we can advise on alternative services.

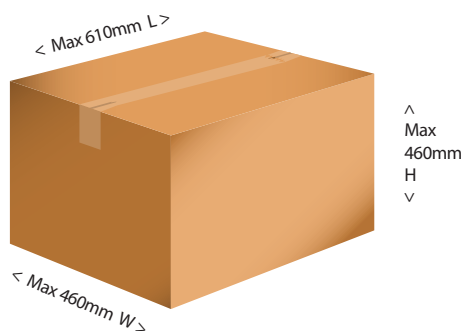
Alcohol, tobacco, perfume and aftershave products are subject to HM Customs inspection and are excluded from guaranteed next day service. This also applies to items being sent for repair.

Special Delivery size and weight limits

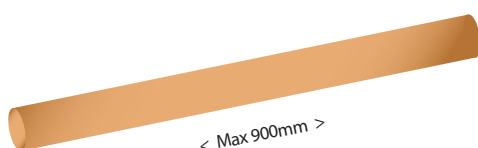
You can use Special Delivery to send items up to a maximum weight of 10kg.

Packets sent using Special Delivery

The maximum dimensions of a rectangular item are 610mm x 460mm x 460mm.



The maximum length of a rolled item is 900mm. If you are sending rolled items please also note that the length plus twice the diameter of your item must not exceed 1040mm.



Regular business customers can gain a series of extra benefits from our Special Delivery service.

Volume discount

For business customers holding a PPI account and posting more than 100 items in any one month, volume discounts will apply.

Discount levels are based on the monthly volume of Special Delivery items posted. See table below.

Items per month	Discount
100-200	2%
201-500	3%
501-1,000	4%
1,001 plus	5%

Guaranteed next working day delivery

Business customers can apply to join the prepaid VAT scheme for items valued over the Low Value Consignment Relief, posted from Guernsey to the UK. This service cuts delivery time for customers as it removes the need to present all items, regardless of value, to HM Customs on arrival in the UK.

Import VAT can also be prepaid at the time of posting at any of our branches. You can also purchase Special Delivery through our Franking Meter service.

Contact our Customer Services for further details.

Despatch arrangements

Business customers, who make frequent use of our Special Delivery service, are provided with online access to streamline the despatch process.

Prices do not include collection costs, but Special Delivery items will be collected if you have other arrangements such as a Timed Collection service (see page 45) or Bulk Mail contract.

**USE OUR ONLINE
POSTAGE CALCULATOR
WWW.GUERNSEYPOST.COM**

FedEx

FedEx is the service of choice for sending important or time-sensitive items and documents to other countries throughout the world (excluding UK, Isle of Man and the Channel Islands). You can arrange FedEx with ease and speed at our Envoy House, Smith Street, Alderney and Sark branches.

Benefits:

- A fast reliable guaranteed day specific service.
- Secure handling.
- Compensation for loss or damage (subject to insurance).
- Proof of despatch.
- Free packaging if required.
- Signature on delivery.
- £4 drop-off discount per item at Envoy House.
- Confirmation of delivery using FedEx tracking online or by contacting Customer Services.
- Free collection for FedEx account holders.
- Volume discount for account holders.

Fast Tracking

Items sent by FedEx can be checked throughout their journey. To confirm your package has been delivered, visit FedEx Tracking on our website or call Customer Services.

Calculating the Price

With FedEx you can use our online **Postage Calculator** to work out the exact cost of sending your item, or follow the step by step instructions below.

- Step 1** Determine the delivery zone
- Step 2** Know the weight (consider using FedEx packaging)
- Step 3** Add on any additional insurance
- Step 4** Remove drop-off discount (if taken to Envoy House)
- Step 5** Add any additional services
- Step 6** Add fuel surcharge

FedEx International Priority rates are based on the total weight of all packages in a single shipment, using one consignment docket.

This example is for a 6kg package, insured for £500, and taken to Envoy House for despatch to Vietnam.

Zone B (Vietnam) x 6kg (package weight)	= £ 97.74
Additional insurance (value £500 = £5.16)	= £102.90
Drop-off discount (-£4.00)	= £ 98.90
Fuel surcharge (+15.5%*)	= £114.23

*See Fuel Surcharge

For light but exceptionally large packages, shipments will be charged according to the IATA volumetric standard, with the cost calculated by size rather than weight.

Costs for additional services

FedEx is a popular, cost-effective facility with surcharges applying only in the limited circumstances set out below.

Extended area service - locations far away from cities	£0.30/kg	(£13 min)
Saturday delivery	£11	(Where available)
Address correction	£5.50	

Dangerous goods, accessible/inaccessible

A premium is charged for items classed as dangerous goods that are either accessible or inaccessible during the item's transport.

Accessible	£0.61/kg	(£45 min)
Inaccessible	£0.41/kg	(£30 min)

Fuel surcharge

FedEx reserves the right to change fuel surcharges without prior notice according to variations in the price of jet fuel. For more information, visit www.fedex.com/gb.

Additional surcharges may apply, please call Customer Services.

Volume discounts for account holders

Discounts are available to customers with a Guernsey Post credit account (see page 39 on how to open one) and are applicable to monthly volumes. Discounts are calculated monthly and applied to your account, as follows:

Items per month	Discount
Less than 4	0%
4-10	5%
11-20	10%
21-50	15%
51-200	20%
201+	P.O.A.

Despatch arrangements and drop-off discount

FedEx is available at our Envoy House, Smith Street, Alderney and Sark branches and items can also be collected if you are a Guernsey Post or FedEx account holder. A £4 discount is available per item if taken to Envoy House. Either a volume discount or a drop off discount is applied, whichever is the greater.

FedEx items cannot be posted in post boxes.



FedEx Delivery Zones

Europe

Albania	V
Andorra	T
Austria (EU)	T
Belarus	V
Belgium (EU)	R
Bosnia-Herzegovina	V
Bulgaria (EU)	V
Croatia	V
Cyprus (EU)	C
Czech Rep. (EU)	V
Denmark (EU)	T
Estonia (EU)	V
Faroe Islands	T
Finland (EU)	T
France (EU)	S
Germany (EU)	S
Gibraltar (EU)	U
Greece (EU)	T
Greenland	T
Hungary (EU)	V
Iceland	U
Ireland (EU)	R
Italy (EU)	T
Latvia (EU)	V
Liechtenstein	U
Lithuania (EU)	V
Luxembourg (EU)	R
Macedonia	V
Malta (EU)	T?
Moldova	V
Monaco	S
Montenegro	V
Netherlands (EU)	R
Norway	U
Poland (EU)	V
Portugal (EU)	T
Romania (EU)	V
Russia	V
San Marino	T
Serbia	V
Slovak Rep. (EU)	V
Slovenia (EU)	V
Spain (EU)	T
Sweden (EU)	T
Switzerland	U
Turkey	V
Ukraine	V
Vatican City	T

Rest of World

Afghanistan	E
Algeria	E
American Samoa	E
Angola	E
Anguilla	D
Antigua	D
Argentina	D
Armenia	E
Aruba	D
Australia	B
Azerbaijan	E
Bahamas	D
Bahrain	C
Bangladesh	C
Barbados	D
Barbuda	D
Belize	D
Benin	E
Bermuda	D
Bhutan	C
Bolivia	D
Bonaire	D
Botswana	E
Brazil	D
British Virgin Islands	D
Brunei	C
Burkina Faso	E
Burundi	E
Cambodia	C
Cameroon	E
Canada	A
Cape Verde	E
Cayman Islands	D
Chad	E
Chile	D
China	B
Columbia	D
Congo	E
Congo (Dem. Rep of)	E
Cook Islands	E
Costa Rica	D
Curacao	D
Cyprus (EU)	C
Djibouti	E
Dominica	D
Dominican Republic	D
East Timor	B
Ecuador	D
Egypt	C
El Salvador	D
Equatorial Guinea	E
Eritrea	E
Ethiopia	E
Fiji	E
French Guiana	D
French Polynesia	E
Gabon	E
Gambia	E

Georgia	E
Ghana	E
Grenada	E
Guadeloupe	E
Guam	D
Guatemala	D
Guinea	D
Guyana	E
Haiti	D
Honduras	B
Hong Kong	E
India	D
Indonesia	C
Iraq	C
Israel	D
Ivory Coast	D
Jamaica	D
Japan	E
Jordan	D
Kazakhstan	C
Kenya	D
Kiribati	D
Korea, South	E
Kuwait	D
Kyrgyzstan	D
Laos	C
Lebanon	E
Lesotho	E
Liberia	C
Libya	E
Macau	A
Madagascar	E
Malawi	D
Malaysia	E
Maldives	D
Mali	B
Malta (EU)	D
Marshall Islands	E
Martinique	E
Mauritania	E
Mauritius	D
Mexico	D
Micronesia	C
Mongolia	E
Montserrat	D
Morocco	D
Mozambique	B
Namibia	D
Nepal	C
Netherlands Antilles	D
New Caledonia	E
New Zealand	E
Nicaragua	E
Niger	E
Nigeria	D
Niue	E
Oman	E
Pakistan	E

Palau	E
Palestine Authority	C
Panama	D
Papua New Guinea	E
Paraguay	D
Peru	D
Philippines	B
Puerto Rico	F
Qatar	C
Reunion Island	E
Rwanda	E
Saba	D
Saipan	E
Samoa, West	E
Saudi Arabia	C
Senegal	E
Seychelles	E
Singapore	B
Solomon Islands	E
South Africa	D
Sri Lanka	C
St. Barthelemy	D
St. Eustatius	D
St. Kitts & Nevis	D
St. Lucia	D
St. Martin	D
St. Vincent	D
Suriname	D
Swaziland	E
Syria	C
Taiwan	B
Tanzania	E
Thailand	B
Togo	E
Tonga	E
Trinidad & Tobago	D
Tunisia	E
Turks & Caicos Islands	D
Turkmenistan	E
Tuvalu	E
Uganda	E
United Arab Emirates	C
United States of America	A
Uruguay	D
Uzbekistan	E
Vanuatu	E
Venezuela	D
Vietnam	C
Virgin Islands (GB)	D
Virgin Islands (USA)	D
Wallis & Futuna	E
Yemen Arab Republic	C
Zambia	E
Zimbabwe	E



FedEx Rates

FedEx Envelope/FedEx Pak 0.5kg - 2.5kg

For your documents up to 2.5kg, we recommend the FedEx Envelope or FedEx Pak, shown on page 33. Otherwise the rates for packages apply.

Europe

Item weight kg	Zone R	Zone S	Zone T	Zone U	Zone V
FedEx Envelope 0.5	£32.67	£33.70	£34.83	£35.01	£35.01
FedEx Pak					
0.5	£33.39	£33.70	£35.86	£36.04	£36.04
1.0	£37.10	£41.32	£41.43	£42.53	£43.80
1.5	£40.40	£44.58	£44.27	£45.26	£48.04
2.0	£43.91	£48.08	£47.37	£48.48	£50.91
2.5	£47.45	£51.60	£50.49	£51.73	£54.23

Rest of World

Zone A	Zone B	Zone C	Zone D	Zone E	Zone F
£29.03	£35.43	£37.81	£42.24	£45.23	£35.41
£34.08	£37.49	£39.87	£46.26	£47.19	£37.37
£36.75	£41.88	£44.92	£49.58	£52.37	£42.41
£39.66	£45.76	£48.16	£55.33	£57.97	£46.32
£42.45	£50.66	£52.10	£61.14	£64.98	£50.09
£45.35	£54.79	£57.25	£68.50	£70.87	£53.97

Packages 0.5kg - 70kg

Any type of packaging including FedEx Box and FedEx Tube, shown on page 33.

0.5	£33.39	£38.65	£45.03	£44.56	£49.87	£42.11	£48.25	£49.54	£54.56	£56.37	£48.28
1.0	£37.10	£43.70	£49.16	£48.74	£50.12	£45.72	£54.37	£56.71	£61.03	£63.36	£53.09
1.5	£40.40	£48.25	£52.74	£53.01	£55.40	£49.35	£59.65	£63.83	£67.56	£71.99	£57.90
2.0	£43.91	£53.06	£56.62	£57.28	£61.08	£53.05	£64.90	£70.55	£74.11	£79.29	£62.78
2.5	£47.45	£57.89	£60.52	£61.56	£66.42	£57.77	£70.15	£77.25	£82.62	£86.61	£68.89
3.0	£50.34	£62.59	£64.86	£66.24	£68.23	£60.74	£74.25	£81.24	£88.48	£92.71	£70.80
3.5	£52.53	£66.44	£68.30	£69.54	£71.53	£63.77	£78.39	£85.27	£94.35	£98.79	£74.70
4.0	£54.68	£70.23	£71.68	£72.83	£75.10	£66.73	£82.49	£89.30	£100.22	£104.84	£80.94
4.5	£56.83	£74.02	£75.05	£76.11	£78.51	£69.74	£86.61	£93.31	£106.08	£110.93	£84.98
5.0	£59.03	£77.88	£78.50	£79.42	£81.84	£72.70	£90.76	£97.32	£111.95	£116.99	£88.98
5.5	£61.17	£80.94	£81.35	£82.52	£85.04	£75.81	£94.23	£103.10	£117.22	£121.97	£92.60
6.0	£63.34	£84.04	£84.25	£85.59	£87.99	£78.90	£97.74	£108.87	£122.48	£126.88	£96.21
6.5	£65.49	£87.12	£87.12	£88.70	£91.11	£81.99	£101.25	£114.63	£127.71	£131.84	£99.81
7.0	£67.65	£90.20	£89.99	£91.77	£94.08	£85.08	£104.76	£120.39	£132.98	£136.79	£103.42
7.5	£69.83	£93.31	£92.89	£94.87	£97.03	£88.15	£108.27	£126.15	£138.21	£141.73	£106.99
8.0	£72.00	£96.41	£95.79	£97.96	£100.39	£91.27	£111.75	£131.91	£143.47	£146.69	£110.63
8.5	£74.15	£99.49	£98.67	£101.03	£103.34	£94.36	£115.26	£137.68	£148.74	£151.60	£114.24
9.0	£76.31	£102.57	£101.54	£104.15	£106.45	£97.45	£118.75	£143.46	£154.00	£156.56	£117.85
9.5	£78.48	£105.67	£104.44	£107.24	£109.55	£100.54	£122.26	£149.25	£159.24	£161.52	£121.45
10.0	£80.66	£108.78	£107.34	£110.31	£118.30	£103.64	£125.75	£154.99	£164.47	£166.46	£125.06
per additional 0.5	+\$1.20	+\$2.60	+\$2.50	+\$2.40	+\$2.40	+\$2.40	+\$3.70	+\$3.70	+\$5.00	+\$5.00	+\$3.70
21.0	£106.96	£165.68	£162.14	£163.21	£171.20	£156.14	£206.85	£236.29	£274.37	£276.66	£206.60
per additional 0.5	+\$1.10	+\$2.50	+\$2.30	+\$2.50	+\$2.50	+\$2.10	+\$3.40	+\$3.60	+\$4.90	+\$5.20	+\$3.30
45.0	£159.36	£285.88	£272.64	£283.31	£291.30	£257.04	£370.25	£409.39	£509.57	£526.36	£364.76
per additional 0.5	+\$0.70	+\$2.50	+\$2.40	+\$2.60	+\$2.60	+\$2.20	+\$3.60	+\$3.90	+\$4.90	+\$5.30	+\$3.60
70.0	£194.36	£410.88	£392.64	£413.31	£421.30	£367.04	£550.25	£604.39	£754.57	£791.36	£544.76

For more information about additional weights and prices, call Customer Services.

Strong, easy-to-use packaging is vital for the swift delivery of your FedEx item. We have a full range of ready-to-use, self-sealing packaging in a choice of shapes and sizes. Each design has been proven many millions of times and every one is available free of charge when you use our FedEx service.

FedEx Envelope

Holds up to 60 unfolded pages of standard A4 paperwork. Total weight (including contents, documentation and the envelope) must not exceed 500g.

Remember the special FedEx Envelope rate applies only up to this weight.

Tick the 'FedEx Envelope' box in Section 5 of the International Air Waybill.

Internal measurements: Height 24cm, Width 32cm.



FedEx Pak

For larger documents or other compact items.

Total weight (including contents, documentation and packaging) must not exceed 2.5 kg. A special FedEx Pak rate applies up to this weight.

Mark the 'FedEx Pak' box in Section 5 of the International Air Waybill.

Internal measurements: Height 30.4cm, Width 39.3cm.



FedEx Tube

A self-sealing tube that's ideal for drawings, blueprints, charts, photographs, fabric samples and any other items which are better rolled than folded.

Internal measurements: Height 96.5cm, Width 15.2cm, Depth 15.2cm.



FedEx Box - Small

A self-assembly box designed to hold a single reel of magnetic tape and small documents.

Internal measurements: Height 29.2cm, Width 26.9cm, Depth 2.8cm.



FedEx Box - Medium

A self-sealing box designed for binders or large documents.

Internal measurements: Height 29.2cm, Width 33cm, Depth 6cm.



FedEx Box - Large

A self-sealing box designed for large stacks of paper, computer print-outs or machine parts.

Internal measurements: Height 31.4cm, Width 44.4cm, Depth 7.6cm.



FedEx Transit Times

For our transit times please see table below.

These are applicable to FedEx items received at Envoy House before 10.15am (10am Smith Street), an additional day should be added for items received by us after this time.

Please note, items over 25kg go by sea, so 2 days should be

added to the transit time below.

These indicative transit times are subject to change without notice and are based on the FedEx published document transit times. Please contact Customer Services for confirmation of current transit times.

Europe	Transit times (days)	Rest of World	Transit times (days)
Albania	3	Afghanistan	7
Andorra	2	Algeria	4
Austria (EU)	1	American Samoa	4
Belarus	4	Angola	4
Belgium (EU)	2	Anguilla	3
Bosnia-Herzegovina	3	Antigua	2
Bulgaria (EU)	3	Argentina	2
Croatia	3	Armenia	3
Cyprus (EU)	3	Aruba	1
Czech Rep. (EU)	2	Australia	3
Denmark (EU)	2	Azerbaijan	2
Estonia (EU)	3	Bahamas	1
Faroe Islands	4	Bahrain	2
Finland (EU)	2	Bangladesh	3
France (EU)	2	Barbados	1
Germany (EU)	2	Barbuda	2
Gibraltar (EU)	2	Belize	2
Greece (EU)	2	Benin	6
Greenland	4	Bermuda	2
Hungary (EU)	2	Bhutan	6
Iceland	3	Bolivia	7
Ireland (EU)	2	Bonaire	1
Italy (EU)	2	Botswana	4
Latvia (EU)	3	Brazil	2
Liechtenstein	2	Brunei	4
Lithuania (EU)	3	Burkina Faso	4
Luxembourg (EU)	2	Burundi	3
Macedonia	4	Cambodia	3
Malta (EU)	2	Cameroon	3
Moldova	4	Canada	1
Monaco	2	Cape Verde	6
Montenegro	3	Cayman Islands	1
Netherlands (EU)	2	Chad	4
Norway	2	Chile	2
Poland (EU)	2	China	3
Portugal (EU)	2	Columbia	2
Romania (EU)	3	Congo	4
Russia	3	Congo (Dem. Rep of)	10
San Marino	1	Cook Islands	4
Serbia	3	Costa Rica	2
Slovak Rep. (EU)	3	Curacao	1
Slovenia (EU)	3	Djibouti	3
Spain (EU)	2	Dominica	2
Sweden (EU)	2	Dominican Republic	1
Switzerland	2	East Timor	4
Turkey	2	Ecuador	2
Ukraine	3	Egypt	3
Vatican City	1	El Salvador	2
		Eritrea	5
		Ethiopia	3
		Fiji	4
		French Guiana	3
		French Polynesia	3
		Gabon	3
		Gambia	6
		Georgia	3
		Ghana	3
		Grenada	1
		Guadeloupe	1
		Guam	3
		Guatemala	1
		Guinea	3
		Guyana	3
		Haiti	2
		Honduras	2
		Hong Kong	3
		India	3
		Indonesia	3
		Iraq	5
		Israel	2
		Ivory Coast	2
		Jamaica	1
		Japan	2
		Jordan	3
		Kazakhstan	3
		Kenya	3
		Korea, South	3
		Kuwait	3
		Kyrgyzstan	6
		Laos	4
		Lebanon	4
		Lesotho	4
		Liberia	3
		Libya	3
		Macao	4
		Madagascar	4
		Malawi	4
		Malaysia	3
		Maldives	4
		Mali	3
		Marshall Islands	5
		Martinique	1
		Mauritania	4
		Mauritius	4
		Mexico	1
		Micronesia	4
		Mongolia	5
		Morocco	3
		Mozambique	4
		Namibia	4
		Nepal	3
		Netherlands Antilles	2
		New Caledonia	4
		New Zealand	3
		Nicaragua	2
		Niger	4
		Nigeria	4
		Oman	3
		Pakistan	3
		Palau	4
		Palestine Authority	2
		Panama	3
		Papua New Guinea	4
		Paraguay	3
		Peru	2
		Philippines	3
		Puerto Rico	1
		Qatar	3
		Reunion Island	4
		Rwanda	3
		Saba	2
		Saipan	2
		Samoa, West	4
		Saudi Arabia	3
		Senegal	3
		Seychelles	3
		Singapore	3
		South Africa	3
		Sri Lanka	4
		St. Barthelemy	2
		St. Eustatius	2
		St. Kitts & Nevis	1
		St. Lucia	1
		St. Martin	1
		St. Vincent	2
		Suriname	3
		Swaziland	4
		Syria	5
		Taiwan	3
		Tanzania	3
		Thailand	3
		Togo	5
		Tonga	6
		Trinidad & Tobago	2
		Tunisia	3
		Turks & Caicos Islands	1
		Uganda	6
		United Arab Emirates	3
		United States of America	1
		Uruguay	2
		Uzbekistan	3
		Vanuatu	5
		Venezuela	1
		Vietnam	3
		Virgin Islands (GB)	1
		Virgin Islands (USA)	1
		Wallis & Futuna	4
		Yemen Arab Republic	3
		Zambia	4
		Zimbabwe	4



Insurance levels

Items that are non-document (goods) must be accompanied by a commercial invoice with a declared value.

The maximum declared values* are as follows:

FedEx Envelope/FedEx Pak	£64
FedEx Box/FedEx Tube and other packaging	£32,000

*Values may vary according to destination.

FedEx International Priority and FedEx International Economy shipments have a maximum declared value for carriage limit of US\$50,000 to most destinations. The maximum declared value for Customs and carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US\$100 or US\$9.07 per US pound (1lb), whichever is greater. Goods with a value (actual or declared) exceeding US\$100 should not be shipped in a FedEx Envelope or FedEx Pak. The maximum declared value for Customs and carriage for a FedEx International shipment, if other than a FedEx Envelope or FedEx Pak, can be found at www.fedex.com under the individual country listing. The declared value for carriage may not exceed the declared value for Customs.

Unless the sender enters a higher Declared Value for Carriage on the air waybill, the liability of FedEx is limited to the higher of a) the amount provided by the applicable international treaty (including Warsaw and CMR Conventions) or b) £14.30/kg. FedEx does not provide cargo liability or all-risk insurance but the Sender may pay an additional charge for Declared Value for Carriage above these limits, subject to an incremental charge (see table for prices).

Insurance level	Price	Insurance level	Price
£50	£0.52	£1,300	£13.41
£100	£1.03	£1,350	£13.93
£150	£1.55	£1,400	£14.44
£200	£2.06	£1,450	£14.96
£250	£2.58	£1,500	£15.48
£300	£3.10	£1,550	£15.99
£350	£3.61	£1,600	£16.51
£400	£4.13	£1,650	£17.02
£450	£4.64	£1,700	£17.54
£500	£5.16	£1,750	£18.06
£550	£5.67	£1,800	£18.57
£600	£6.19	£1,850	£19.09
£650	£6.71	£1,900	£19.60
£700	£7.22	£1,950	£20.12
£750	£7.74	£2,000	£20.63
£800	£8.25	£2,050	£21.15
£850	£8.77	£2,100	£21.67
£900	£9.29	£2,150	£22.18
£950	£9.80	£2,200	£22.70
£1,000	£10.32	£2,250	£23.21
£1,050	£10.83	£2,300	£23.73
£1,100	£11.35	£2,350	£24.25
£1,150	£11.87	£2,400	£24.76
£1,200	£12.38	£2,450	£25.28
£1,250	£12.90	£2,500	£25.79
		Every extra £50	+£0.52

Specific items such as artwork, film, antiques, glassware, jewellery, furs, watches etc. are limited to a maximum declared value for carriage of US\$500 per shipment, or US\$9.07 per US pound, whichever is greater. Liability for claims requires notice within strict time limits.

FedEx liability is subject to strict and detailed Terms and Conditions. For further information regarding carrier liability refer to the FedEx Conditions of Carriage or contact Customer Services.

FedEx size and weight limits

FedEx International Priority rates are based on the total weight of all packages in one shipment, using one consignment docket. Any fraction of a kilogram takes the next higher weight.

When dimensional weights exceed actual weight, shipments will be charged according to the IATA volumetric standard. This applies to large bulky items that are light in weight so pricing is calculated by size, not weight.

To work out the dimensional weight in kg per package = Length x height x width in cm / 6,000.

For example, if your package is 90cm long by 70cm in height and 50cm in width and weighs 2kg: $90 \text{ (length)} \times 70 \text{ (height)} \times 50 \text{ (width)} / 6,000 = 52.5\text{kg}$

FedEx dimensions

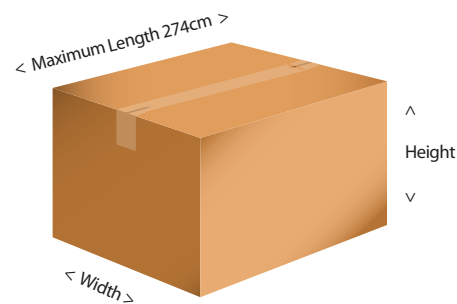
Maximum 274cm length (always longest side).

Maximum 330cm length and girth combined. Length and girth = length + (2 x height) + (2 x width).

As an example, if your package is 90cm long, 70cm high and 50cm wide:

$90 \text{ (length)} + 140 \text{ (2 x height)} + 100 \text{ (2 x width)} = 330\text{cm}$.

Any package exceeding these standard measures is automatically considered as FedEx International Priority Freight and charged accordingly.



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