



YOUR BAILIWICK CHRISTMAS POSTING GUIDE 2020

guernseypost.com/christmas



LAST RECOMMENDED POSTING DATES

from Guernsey

PARCEL SERVICE to:

*Where no VAT is due or has been prepaid**

Guernsey	Wednesday 23rd Dec.
Herm	Monday 21st Dec.
Alderney, Sark	Monday 14th Dec.
UK, Jersey, Isle of Man	Wednesday 16th Dec.
Europe from	Thursday 26th Nov.
International from	Thursday 26th Nov.

LETTER SERVICE to:

*Where no VAT is due or has been prepaid**

Guernsey	Wednesday 23rd Dec.
Herm	Monday 21st Dec.
Alderney, Sark	Friday 18th Dec.
UK, Jersey, Isle of Man	Friday 18th Dec.
Europe from	Wednesday 9th Dec.
International from	Thursday 3rd Dec.

* For items requiring clearance by Border Force in the UK, please call our Customers Services Team on 711720

SPECIAL DELIVERY** to:

UK, Isle of Man <i>requiring UK Customs Clearance (excluding repairs & valuations)</i>	Friday 11th Dec.
UK, Jersey, Isle of Man <i>where no VAT is due or the VAT has been pre-paid.</i>	Wednesday 23rd Dec.
UK, IOM - Saturday Guaranteed <i>where no VAT is due or the VAT has been pre-paid.</i>	Friday 18th Dec.

** Saturday Guaranteed option available. Special Delivery to some UK destinations may take longer - see website for details.

Please make sure that you use the correct Customs forms when posting your items. Visit www.guernseypost.com for information or ask at the Post Office counter.

REDUCED RATE CARD STAMPS 2020

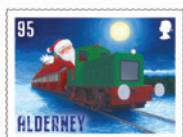


Guernsey Post are pleased to offer once again, in 2020, a reduced rate for posting local Christmas Cards (*standard letter size*). The reduced rate 45p stamp is available from any Bailiwick Post Office or order online as sheets of 10 from [guernseypost.com/shop-online](https://www.guernseypost.com/shop-online)

Use your reduced rate stamps between Monday 30th November to Tuesday 22nd December inclusive.

Standard Letter Size Guide

Minimum size = 140 x 90mm, maximum size = 240 x 165mm,
maximum depth = 5mm



CHRISTMAS STAMP ISSUES

Christmas is one of the most eagerly anticipated times of year, with much excitement in the build up to Christmas Day. This year our playful cartoon style illustrations for the Guernsey and Alderney Christmas stamp issues take a light-hearted look at Santa's visit to both Islands during the festive season.

Guernsey Post was delighted to work with local artist, Steve Winstanley, who has created the eye-catching artwork for this year's Christmas stamps.

You can purchase all the Christmas stamp issues online at [guernseystamps.com](https://www.guernseystamps.com)

SELF ISOLATING?

If you are self isolating this winter please pop a note on your door to let our posties know and keep them safe.

They will knock on the door and leave your item on the doorstep for you to retrieve, or you can sign up for our free Safeplace parcel delivery service.

Find out more and sign up online at guernseypost.com/safeplace or give our Customer Service team a call on 711720.

You can also purchase our local Charity Christmas Cards based on the stamp illustration artwork (*In aid of Victim Support*) and the Christmas stamps for local and UK standard cards, plus general wrap and pack items at guernseypost.com/shop-online

DECEMBER OPENING HOURS

CUSTOMER SERVICES

Monday to Friday	8.30am - 5.00pm
Christmas Eve - Thursday 24th	8.30am - 4.00pm
New Year's Eve - Thursday 31st	8.30am - 2.00pm

Customer Services will be closed on Christmas Day, Boxing Day, Monday 28th, New Year's Day.

You can contact our Customer Services Team during opening hours (*shown above*) by: Telephone on 711720

Email : custserv@guernseypost.com

or find us on Facebook and Twitter.



DECEMBER 2020 OPENING HOURS

ENVOY HOUSE POST OFFICE

Monday to Friday	8.30am - 5.00pm
Saturday	8.30am - 12 noon
Christmas Eve - Thursday 24th Dec.	8.30am - 12 noon
New Year's Eve - Thursday 31st Dec.	8.30am - 2.00pm

MAIL / EBOX COLLECTION COUNTER

Monday to Friday	7.00am - 7.00pm
Saturdays from 5th Dec.	7.00am - 4.00pm
Sunday 6th and 13th Dec.	8.30am - 2.00pm
Sunday 20th Dec.	7.00am - 4.00pm
Christmas Eve - Thursday 24th Dec.	7.00am - 4.00pm
Tuesday 29th, Wednesday 30th Dec	7.00am - 6.30pm
New Year's Eve - Thursday 31st Dec.	7.00am - 2.00pm

SMITH STREET POST OFFICE

Monday to Friday	8.30am - 4.30pm
Saturday	CLOSED
Christmas Eve - Thursday 24th Dec.	8.30am - 12 noon
New Year's Eve - Thursday 31st Dec.	8.30am - 2.00pm

ALDERNEY POST OFFICE

Monday to Friday	8.30am - 12.30pm 1.30pm - 5.00pm
Saturday	8.30am - 12.30pm
Christmas Eve, New Year's Eve	8.30am - 12 noon
Tuesday 29th, Wednesday 30th Dec.	8.30am - 12.30pm 1.30pm - 5.00pm

SARK POST OFFICE

Monday to Saturday	8.30am - 5.00pm
Christmas Eve and New Year's Eve	8.30am - 3.00pm

BATIF Bureau de Change

Friday to Monday	CLOSED
Tuesday to Thursday	12 noon - 2.00pm
Christmas Eve - Thursday 24th Dec	12 noon - 2.00pm
New Year's Eve - Thursday 31st Dec.	12 noon - 2.00pm

All Post Office branches will be closed on Sundays, Christmas Day, Boxing Day, and New Year's Day.



MISSED YOUR PARCEL DELIVERY?

Parcel redelivery online request
at guernseypost.com/redelivery
or

Sign up for one of our FREE services
EBOX or **Safeplace** to manage your deliveries
at guernseypost.com/ebox or [/safeplace](https://guernseypost.com/safeplace)

Please allow 24 hours for redelivery.

UNDERPAID POSTAGE

Please ensure that you pay the correct postage,
otherwise the recipient may be asked
to pay a charge.

Call 711720 or email custserv@guernseypost.com
Envoy House, La Vrangue, St Peter Port, GUERNSEY, GY1 1AA