

Instructions

Call Customer Services on 711720 and let them know you will be using a paper form
Complete this form in full
Ensure that it is included with your post
Take a copy for your own records, if required

Definitions

PPI No. This can be found on your PPI envelope or stamp
Customer ID This can be found on your monthly invoice as A/c Ref.
Date This should be today's date
No. of sheets This ensures we have all your paperwork e.g. 1 of 3