

GUERNSEY
POST
FREEPOST

Commercial Department
Envoy House
La Vrangue
St Peter Port
GUERNSEY
GY1 1AA

PLEASE FOLD ALONG DOTTED LINE AND SECURE AT TOP THEN POP IN YOUR NEAREST POST BOX

“ Using the EBOX service is really easy and receiving a text to tell you there is a parcel to collect from the Post Office is really convenient. ” R. De Jersey

“ The EBOX service is a really great convenience and the efficient customer service is always friendly with a helpful attitude. Fully endorsed, respected and trusted. ” J. O'Neill

EBOX
Convenient Parcel Collection



Order online, get a text
when your parcel arrives,
collect at your convenience.

GUERNSEY
POST

Collect your parcel at a time and location that suits you, either from Envoy House or Market Street Post Office* in town *Maybe on the way to or after work, on the school run, during your lunchbreak or whilst out shopping?*



It's easy to register and its' FREE ...

1. Simply fill out the form to the right, visit guernseypost.com/ebox to register online, or call our customer services team on 711720.
2. We'll send you your personal EBOX number to add to your delivery address as shown here
3. We'll email/message you in the morning when your EBOX item is ready to collect. (You will still have the option for delivery too)

Please note: The EBOX Collection service only applies to parcel mail items (i.e. items too large to fit through a letterbox) sent via Guernsey Post. Smaller items will be delivered through your letterbox as usual.

Terms & Conditions apply.

EBOX EXAMPLE

Mr S Body
The Barn **EBOX 3001**
Grande Rue, Vale,
GUERNSEY
GY3 1AZ



Never miss another parcel delivery!

EBOX Collection Point opening times:

Opening Times	Envoy House Collection Counter	Market Street Post Office*
Monday to Friday	7.00am to 6.30pm	8.30am to 5.00pm
Saturdays	9.00am to 12.00pm	8.30am to 12.00pm

* Size and weight restrictions apply at Market Street.
Limited to maximum medium parcel size (610mm x 460mm x 460mm)



Application Form

Please complete this form and pop it in your nearest Post Box
Be assured that any information you provide will be treated in accordance with our Privacy Notice (see below).

☐ Yes please sign me up (please tick)

Please fill in your details below clearly using CAPITAL LETTERS

Title: Full Name*:

Address:

* Postcode:

* Email:

* Mobile:

Preferred Collection Point* (please tick): ☐ Envoy House ☐ Market Street*

The information indicated by * is required by Customer Services to set up an EBOX Collection account.

* Please be aware that size and weight restrictions apply at Market Street Post Office.

If you have selected 'Market Street Collection', where items are deemed larger than the maximum medium parcel size (610mm x 460mm x 460mm) or too heavy, you will be advised of an alternative collection point.

Alternatively, to register call 711720, email custserv@guernseypost.com or sign up online at guernseypost.com/ebox

Please note: If you wish to register and manage your own postal service options such as EBOX Collection and Safeplace Delivery, then you can setup a myPost account at mypost.guernseypost.com

☐ If you would like to receive information about any of our Guernsey Post services please tick this box. Guernsey Post Ltd. will not pass your details on to any third parties.

Privacy Notice

Please be assured that we will treat your personal information with the utmost care and will never sell it to other companies or use it other than as stated in our privacy promise. The personal information you provide us is used primarily to deal with your enquiries or provide the service and products you request. You can find further details of our privacy promise at guernseypost.com/data-protection-policy

FOLD FORM IN HALF, SEAL AT THE TOP, THEN POP IT IN THE NEAREST POST BOX