

# FedEx® Courier Service

## FedEx International

Business Rates & Service Details

From 3rd January 2024



We ship  
worldwide

[www.guernseypost.com/fedex](http://www.guernseypost.com/fedex)



# FedEx Courier Service

Thousands of customers worldwide trust FedEx to deliver.

- Real-time online tracking.
- Secure handling and proof of delivery.
- Compensation for loss or damage (subject to insurance).
- Complimentary FedEx branded packaging for FedEx Account Holders.
- Free FedEx collections for FedEx Account Holders.
- Confirmation of delivery using FedEx Tracking or by calling



## FedEx International

If you are sending time-sensitive important documents or valuable packages to Europe and the Rest of World, FedEx International is the delivery service of choice.

Delivery to 220 countries and territories worldwide, from Albania to Zimbabwe.

If your destination is not listed in this leaflet please contact our Customer Services team.

Visit  [www.guernseypost.com/fedex](http://www.guernseypost.com/fedex) for full details



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**Please note that services to some destinations may be suspended due to circumstances beyond our control. Please check [guernseypost.com/fedex](http://guernseypost.com/fedex) for service updates or contact Customer Services on 711720.**

# FedEx International

## Fast Tracking

Items sent by FedEx International can be tracked throughout their journey.


To confirm your package has been delivered, visit FedEx Tracking on our website or call our Customer Services team.

 **Customer Services 711720**

## Volume discounts for FedEx

Discounts are available to customers with a Guernsey Post FedEx account. Discounts are calculated monthly and applied to your account, as follows:

Items per month	Discount
5 -14	5%
15 - 24	10%
25 - 50	15%
50+	P.O.A.

 **Please ensure you check the following details before sending your shipment, including but not limited to:**

- Customs duties potentially payable in the receiving country
- Clearance procedures and if a third party clearance broker is required
- VAT payable due to the value of the item

For further country specific information please visit:

 [www.guernseypost.com/fedex](http://www.guernseypost.com/fedex)

Whether you have a document that needs to be delivered urgently, items of value that require priority handling and insurance, or even a parcel that you would simply like to track to its destination; our fast, reliable FedEx courier service can provide you with everything you need. What's more, our service is available to more than 220 countries and territories. Guernsey Post provides a free collection service for FedEx account holders, so please contact Customer Services should you wish to arrange a FedEx collection.

## Costs using FedEx Branded Packaging

*(see pages 4 & 5 for branded packaging reference)*

Indicative costs for sending FedEx International items can be found on page 6, or contact Customer Services. FedEx branded packaging is available free of charge when using this service.

## Calculating Costs using other packaging

When sending FedEx International items using unbranded packaging, either standard parcel size and weight limits will apply or volumetric sizing. Please contact Customer Services for more information.

## FedEx items cannot be posted in post boxes.

For information on any additional surcharges that may be applicable, please contact our Customer Services team.

## Costs for additional services

FedEx is a cost-effective service with surcharges applying only in the limited circumstances set out below.

Extended area service: Locations far away from cities	£0.31/kg (£14 min)
The full rate per kg will be charged for any part kg	
Address correction	£5.72

# FedEx Insurance Levels

Items that are non-documents (goods) must be accompanied by a commercial invoice with a declared value.

The maximum Declared Value for Customs and carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US \$100 or US \$9.07 per US pound (1lb), whichever is greater

For the most up to date information on maximum declared values for carriage, please visit

 [www.guernseypost.com/fedex](http://www.guernseypost.com/fedex)

Insurance level	Price	Insurance level	Price	Insurance level	Price
£50	£ 0.52	£900	£ 9.29	£1,750	£18.06
£100	£ 1.03	£950	£ 9.80	£1,800	£18.57
£150	£ 1.55	£1,000	£10.32	£1,850	£19.09
£200	£ 2.06	£1,050	£10.83	£1,900	£19.60
£250	£ 2.58	£1,100	£11.35	£1,950	£20.12
£300	£ 3.10	£1,150	£11.87	£2,000	£20.63
£350	£ 3.61	£1,200	£12.38	£2,050	£21.15
£400	£ 4.13	£1,250	£12.90	£2,100	£21.67
£450	£ 4.64	£1,300	£13.41	£2,150	£22.18
£500	£ 5.16	£1,350	£13.93	£2,200	£22.70
£550	£ 5.67	£1,400	£14.44	£2,250	£23.21
£600	£ 6.19	£1,450	£14.96	£2,300	£23.73
£650	£ 6.71	£1,500	£15.48	£2,350	£24.25
£700	£ 7.22	£1,550	£15.99	£2,400	£24.76
£750	£ 7.74	£1,600	£16.51	£2,450	£25.28
£800	£ 8.25	£1,650	£17.02	£2,500	£25.79
£850	£ 8.77	£1,700	£17.54	Every extra £50	+£0.52

# FedEx International Packaging

Strong, easy-to-use packaging is vital for the swift delivery of your FedEx item. We have a full range of ready-to-use, self-sealing packaging in a choice of shapes and sizes. Each design has been proven many millions of times and every one is available free of charge when you use our FedEx service.

## FedEx Envelope



<b>Dimensions:</b>	<b>Maximum</b>
<b>Length:</b>	<b>32cm</b>
<b>Width:</b>	<b>24cm</b>

- For example:**
- holds up to 60 pages of standard unfolded A4 paperwork
  - documents

## FedEx Pak



<b>Dimensions:</b>	<b>Maximum</b>
<b>Length:</b>	<b>39.3cm</b>
<b>Width:</b>	<b>30.4cm</b>

- For example:**
- larger documents
  - other compact items

## FedEx Tube



<b>Dimensions:</b>	<b>Maximum</b>
<b>Length:</b>	<b>96.5cm</b>
<b>Width:</b>	<b>15.2cm</b>
<b>Depth:</b>	<b>15.2cm</b>

- For example:**
- drawings and charts
  - blue prints
  - fabric samples
  - all items better rolled than folded

# FedEx International Packaging

## FedEx Box - Small



<b>Dimensions:</b>	<b>Maximum</b>
<b>Length:</b>	<b>29.2cm</b>
<b>Width:</b>	<b>26.9cm</b>
<b>Depth:</b>	<b>2.8cm</b>

- For example:**
- will hold a single reel of magnetic tape
  - small documents

## FedEx Box - Medium



<b>Dimensions:</b>	<b>Maximum</b>
<b>Length:</b>	<b>33cm</b>
<b>Width:</b>	<b>29.2cm</b>
<b>Depth:</b>	<b>6cm</b>

- For example:**
- binders
  - large documents

## FedEx Box - Large



<b>Dimensions:</b>	<b>Maximum</b>
<b>Length:</b>	<b>44.4cm</b>
<b>Width:</b>	<b>31.4cm</b>
<b>Depth:</b>	<b>7.6cm</b>

- For example:**
- large stacks of paper
  - machine parts

# FedEx International Business Rates

## FedEx Envelope up to 0.5kg/FedEx Pak 0.5kg - 2.5kg

For documents up to 2.5kg, we recommend the FedEx Envelope or FedEx Pak, otherwise the rates for packages apply.

### Europe\*

Weight kg	Zone R	Zone S	Zone T	Zone U	Zone V
FedEx Envelope 0.5	£46.41	£46.41	£50.33	£56.09	£62.66

### FedEx Pak

Weight kg	Zone R	Zone S	Zone T	Zone U	Zone V
0.5	£47.21	£47.21	£52.91	£57.45	£64.45
1.0	£58.16	£58.16	£64.80	£68.49	£79.82
1.5	£62.28	£62.28	£71.35	£71.99	£84.55
2.0	£65.96	£65.96	£77.48	£76.31	£92.78
2.5	£69.95	£69.95	£85.42	£81.87	£99.28

### Rest of World\*

Zone A	Zone B	Zone C	Zone D	Zone E
£49.74	£63.82	£64.56	£79.95	£78.49

£52.96	£65.64	£66.38	£81.78	£80.32
£60.83	£83.06	£74.45	£100.17	£100.96
£77.85	£89.10	£88.96	£113.51	£108.12
£85.01	£91.90	£95.08	£119.48	£122.03
£97.40	£100.73	£103.60	£127.67	£136.41

### Packages 0.5kg - 9kg\*^

Any type of FedEx branded packaging. \*These prices are subject to change due to fluctuating surcharges

0.5	£47.90	£47.90	£53.60	£71.35	£85.00
1.0	£58.92	£58.92	£67.07	£76.09	£97.75
1.5	£64.57	£64.57	£73.65	£78.50	£98.10
2.0	£66.72	£66.72	£78.24	£85.72	£108.15
2.5	£70.69	£70.69	£83.18	£89.83	£111.78
3.0	£72.26	£72.26	£86.40	£88.96	£108.72
3.5	£74.60	£74.60	£90.82	£90.89	£113.99
4.0	£80.38	£80.38	£97.33	£94.33	£119.96
4.5	£83.33	£83.33	£102.54	£96.23	£125.75
5.0	£87.05	£87.05	£108.34	£101.59	£132.88
5.5	£92.15	£92.15	£112.37	£107.63	£140.35
6.0	£94.35	£94.35	£118.13	£110.58	£144.40
6.5	£99.39	£99.39	£122.20	£114.93	£151.45
7.0	£104.40	£104.40	£127.74	£119.15	£158.15
7.5	£107.93	£107.93	£136.27	£122.03	£166.50
8.0	£111.77	£111.77	£142.58	£127.52	£171.89
8.5	£115.15	£115.15	£149.78	£131.89	£176.69
9.0	£120.16	£120.16	£154.17	£136.27	£184.52

£69.25	£91.40	£88.77	£97.30	£104.64
£82.49	£100.86	£100.09	£107.57	£105.74
£95.67	£103.63	£104.79	£115.38	£112.29
£99.87	£114.71	£109.16	£127.56	£120.25
£103.00	£120.67	£113.85	£134.10	£131.38
£107.25	£124.50	£125.27	£145.97	£148.51
£107.43	£129.46	£131.60	£156.39	£158.39
£110.62	£135.81	£136.46	£163.52	£166.56
£116.37	£142.29	£142.70	£172.40	£176.32
£119.46	£148.77	£148.25	£182.82	£185.67
£124.75	£154.43	£153.47	£193.19	£195.58
£129.43	£160.71	£159.79	£203.18	£205.27
£134.27	£167.15	£166.15	£213.21	£214.92
£139.10	£173.42	£172.64	£221.36	£224.65
£143.70	£179.71	£179.03	£232.90	£232.77
£148.56	£186.17	£183.95	£243.34	£240.74
£153.36	£189.37	£188.81	£252.36	£250.46
£158.02	£195.63	£195.16	£262.87	£259.93

# FedEx International Transit Times

For our transit times please see table below and over the page^\*. These indicative transit times are subject to change without notice and are based on the FedEx published document transit times. Guernsey Post provides a free collection service for FedEx account holders or Guernsey Post account holders, so please contact Customer Services should you wish to arrange a FedEx collection.

^Please note that items posted in Sark or Alderney will take at least 24 hours longer.

### Europe Destination zones and transit times (working days)

	Zone	Days*		Zone	Days*
Albania	V	6	Liechtenstein	U	4
Andorra	S	3	Lithuania (EU)	T	5
Austria (EU)	S	4	Luxembourg (EU)	R	4
Belgium (EU)	R	4	Macedonia	V	5
Bosnia and Herzegovina	V	4	Malta	T	5
Bulgaria (EU)	T	6	Moldova	V	8
Croatia	V	6	Monaco	R	4
Cyprus	T	6	Montenegro	V	5
Czech Rep. (EU)	T	7	Netherlands (EU)	R	6
Denmark (EU)	S	4	Norway	U	4
Estonia (EU)	T	5	Poland (EU)	T	6
Faroe Islands	S	5	Portugal (EU)	S	4
Finland (EU)	S	5	Romania (EU)	T	5
France (EU)	R	5	Serbia	V	4
Germany (EU)	R	4	Slovak Rep. (EU)	T	6
Gibraltar (EU)	U	5	Slovenia (EU)	T	5
Greece (EU)	S	5	Spain (EU)	S	6
Greenland	S	13	Sweden (EU)	S	4
Hungary (EU)	T	5	Switzerland	U	4
Iceland	U	5	Turkey	V	5
Ireland (EU)	R	4	Vatican City	S	4
Italy (EU)	S	5			
Latvia (EU)	T	6			

See Rest of World Transit Times on page 8-9

\*These are estimated delivery times only.

www.guernseypost.com/fedex

^For more information about additional weights and prices over 9kg, visit our website or call  Customer Services 711720

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## Rest of World Destination zones and transit times (working days)

	Zone	Days*		Zone	Days*		Zone	Days*
Algeria	C	7	Cambodia	B	5	Eritrea	E	7
American Samoa	E	6	Cameroon	E	9	Ethiopia	E	8
Angola	E	11	Canada	A	4	Fiji	E	11
Anguilla	D	6	Cape Verde	E	8	French Guiana	D	8
Antigua	D	5	Caribbean Netherlands			French Polynesia	E	6
Argentina	D	7	(Bonaire, Sint Eustatius,			Gabon	E	10
Armenia	E	9	Saba, Sint Maarten,			Gambia	E	6
Aruba	D	7	Saint Martin)	D	6	Georgia	E	10
Australia	B	6	Cayman Islands	D	6	Ghana	E	6
Azerbaijan	E	6	Chad	E	6	Grenada	D	5
Bahamas	D	5	Chile	D	7	Guadeloupe	D	6
Bahrain	C	4	China	B	4	Guam	E	6
Bangladesh	C	5	Colombia	D	6	Guatemala	D	6
Barbados	D	5	Congo	E	8	Guinea	E	5
Barbuda	D	5	Cook Islands	E	6	Guyana	D	7
Belize	D	8	Costa Rica	D	6	Haiti	D	8
Benin	E	5	Curacao	D	5	Honduras	D	6
Bermuda	D	6	Côte D'ivoire (Ivory Coast)	E	8	Hong Kong	B	4
Bhutan	C	7	Dem. Republic of Congo	E	10	India	C	4
Bolivia	D	7	Djibouti	E	10	Indonesia	B	4
Botswana	E	6	Dominica	D	7	Iraq Republic	E	6
Brazil	D	6	Dominican Republic	D	5	Israel	C	4
British Virgin Isles.	D	8	East Timor	D	6	Jamaica	D	7
Brunei	C	6	Ecuador	D	8	Japan	B	4
Burkina Faso	E	12	Egypt	C	7	Jordan	C	5
Burundi	E	10	El Salvador	D	9	Kazakhstan	E	11

# FedEx International Transit Times

	Zone	Days*		Zone	Days*		Zone	Days*
Kenya	E	9	Oman	C	3	Tonga	E	7
Kuwait	C	4	Pakistan	C	7	Trinidad & Tobago	D	6
Kyrgyzstan	E	5	Palau	E	5	Tunisia	C	8
Laos	B	6	Palestine	C	12	Turks & Caicos Is	D	5
Lebanon	C	7	Panama	D	5	U.S Virgin Islands	D	4
Lesotho	E	7	Papua New Guin.	E	9	Uganda	E	7
Liberia	E	4	Paraguay	D	11	USA	B	3
Libya	C	11	Peru	D	9	United Arab Em.	C	3
Macau	B	5	Philippines	B	6	Uruguay	D	6
Madagascar	E	8	Puerto Rico	D	3	Uzbekistan	E	13
Malawi	E	7	Qatar	C	5	Vanuatu	E	5
Malaysia	B	4	Réunion Island	E	6	Vietnam	B	4
Maldives	E	4	Rwanda	E	11	Wallis & Futuna	E	9
Mali	E	6	Saint Lucia	D	6	Zambia	E	7
Marshall Islands	E	10	Samoa	E	5	Zimbabwe	E	7
Martinique	D	6	Saudi Arabia	C	7			
Mauritania	E	7	Senegal	E	9			
Mauritius	E	9	Seychelles	E	7			
Mexico	B	6	Singapore	B	4			
Micronesia	E	4	South Africa	D	5			
Mongolia	E	6	South Korea	B	4			
Montserrat	D	6	Sri Lanka	C	6			
Morocco	C	4	St Barthelemy (French					
Mozambique	E	8	West Indies)	D	5			
Namibia	E	6	St. Kitts & Nevis	D	4			
Nepal	C	8	St. Vincent	D	5			
New Caledonia	E	6	Suriname	D	8			
New Zealand	B	6	Swaziland	E	6			
Nicaragua	D	8	Taiwan	B	6			
Niger	E	6	Tanzania	E	13			
Nigeria	E	7	Thailand	B	4			
Northern Mariana Isles	E	6	Togo	E	7			

## Find out more

For more information about any of our services, tariffs or terms and conditions, visit [www.guernseypost.com](http://www.guernseypost.com) or call Customer Services on 711720

Issued January 2024

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