

International Signed and Tracked Services Terms and Conditions (July 2020)

- Maximum compensation for cash and money*, and instruments sent via International Tracked & Signed is £100.
- **Cash/money includes coins, notes of any currency, securities of any kind payable to the bearer, travellers cheques and postal orders.*
- Additional compensation is not available for electronic devices such as mobile telephones, smart phones, tablets, notebooks, personal digital assistants and Blackberrys.
- Standard compensation is £50.
- Loss claims for International Tracked & Signed, Tracked, Signed to Europe should not be submitted until 20 working days after the estimated delivery date.
- For items worldwide allow 25 days.
- All loss claims must be submitted within 3 months of the postal date.
- We will not be responsible or have any liability to you for the accuracy of any status information provided to you as part of a tracking service.