

Local**Tracked** Collection & Delivery Terms and Conditions (January 2022)

- Customers need a Guernsey Post Account and to be a user of our Postage Paid Impressions (PPI) service to use the Local**Tracked** Collection/Delivery Service.
- The Guernsey Post Account Terms and Conditions apply to the use of this service. These can be found here [GPL Account Terms and Conditions](#)
- The PPI Account Terms and Conditions apply to use of this service. These can be found here [PPI Terms and Conditions](#)
- All Local**Tracked** items must have a clearly visible green GPTA label attached as illustrated:



- All Local**Tracked** items and general mail for collection must be ready at the agreed time as set out in the service level agreement.
- Use of this Service also indicates agreement with the Service terms and conditions.
- Customers can commence service at any time and fees will be pro rata for the full month's service.
- Monthly payment or Direct Debit options available.
- You will be required to sign a service level agreement prior to service commencing which will include details of the service specification.
- One month's notice required if change of collect location is required.
- Rolling contract.
- We may suspend, limit, or cancel this Service (in whole or part) without penalty and with immediate effect;
 - During any technical failure, modification, or maintenance to the Service.
 - Where we are unable to provide the Services due to the occurrence of a Force Majeure event; or for any other reason as we, in our absolute discretion, see fit.