

# Prohibited and Dangerous Goods guide for our



**This is a comprehensive guide for prohibited and dangerous goods and whether they can be accepted through this service.**

**A quick guide can also be found here**  
[www.guernseypost.com/myukaddress-prohibited-and-dangerous-goods](http://www.guernseypost.com/myukaddress-prohibited-and-dangerous-goods)



# Are you posting safely?

To comply with transport legislation, to protect the health, safety and wellbeing of our employees and customers, and ensure that mail in transport does not present a danger to the general public, Guernsey Post restricts or prohibits certain items from its network.

## This booklet covers:

Safety Data Sheets	Lighters
Aerosols	Nail varnish
Alcoholic beverages	Perfume and aftershave
Batteries	Prescription medicines
Electronic items	Labelling your items correctly
Guns	Packaging your items correctly

## What are the prohibitions and restrictions?

'Dangerous goods' are articles or substances which are capable of posing a risk to health, safety, property or the environment. Existing regulations prohibit sending nearly all dangerous goods in the mail. Prohibited items (such as explosives and corrosive liquids) must never be sent in the post.

The Civil Aviation Authority (CAA), Department for Transport (DfT) and the Maritime and Coastguard Agency (MCA) have agreed new rules with Royal Mail Group for sending small quantities of specific consumer items in the mail. The change means that customers will be able to post toiletry and medicinal aerosols, nail varnishes, perfumes and aftershaves to UK addresses. They also mean customers can continue to post alcohol up to 70 per cent ABV and electronic items sent with or containing lithium batteries within the UK. The updated set of rules will limit the risk posed by those items when sent in the post. Customers posting such items will need to comply with volume, quantity, packaging and labelling requirements.

## What should I do next?

Please refer to this guide and the relevant terms and conditions before packaging or posting any items to ensure you meet minimum safety requirements. Please note that specific country restrictions may also apply which you should check before posting any item outside the UK. It is your responsibility to check the list of prohibited and restricted items and any applicable packaging, volume, quantity and labelling requirements that apply prior to posting any item. This list of prohibited and restricted items reflects our general terms and conditions.

# What can I send?

To find out if the items you intend to post are prohibited or restricted, please refer to the following A-Z of restricted and prohibited items before packaging with packing or posting any items to international or domestic destinations.

## Safety Data Sheets

European regulations require a Safety Data Sheet (SDS) to be provided for many products, either before or at the time of first delivery. Section 14 of the EU format SDS indicates that a product is classified as dangerous goods by the presence of a four digit 'UN' number. Unless specifically permitted (as shown in the A-Z list) dangerous goods are forbidden.

## Consumer warning markings

Some everyday household items bear consumer warning markings which may or may not indicate they are classified as dangerous goods. Products bearing the following consumer warning markings ARE classified as dangerous goods:



Carcinogen, Respiratory Sensitizer, Reproductive Toxicity, Target Organ Toxicity, Mutagenicity, Aspiration Toxicity

Explosives, Self Reactives, Organic Peroxides

Flammables, Self Reactives, Pyrophorics, Self-Heating, EMits, Flammable Gas, Organic Peroxides

Gases Under Pressure

Oxidizers

Acutely Toxic (harmful), Irritant to skin, eyes or respiratory tract, Skin sensitizer, Hazardous to Ozone layer

Acutely Toxic (severe)



Toxic to aquatic environment

Containers of 5L/kg or less bearing the mark for environmentally hazardous substances (dead fish and tree), are permitted in the post.








Burns Skin, Damages Eyes, Corrosive to Metals




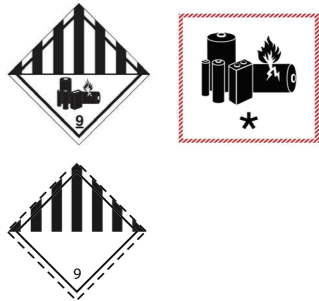
This symbol on a product identifies dangerous goods if it appears alone. But if this symbol is accompanied by the words 'danger' and 'causes serious eye damage' then the product is NOT considered to be dangerous goods.

Note: A product bearing the corrosive marking (depicted far right above) is NOT classified as dangerous goods if the signal word and hazard statement 'Danger - causes serious eye damage' applies. Unless specifically permitted (as shown in the A-Z list) dangerous goods are forbidden.

# Classes of dangerous goods

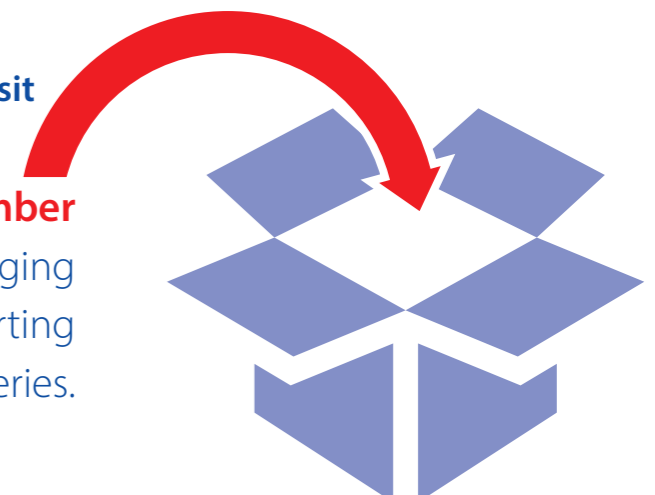
There are **nine** classes of dangerous goods. Remember that the ICAO Technical Instructions prohibit nearly all dangerous goods from being transported.

Class	Examples	Example Labels
1. Explosives	Fireworks, sparklers, flares, ammunition	
2. Gases	Aerosols (e.g. air fresheners), camping gas cylinders, cigarette lighters, butane refills in hair straighteners	
3. Flammable Liquids	Cigarette lighters, perfumes, alcoholic beverages with high alcohol content (>24% ABV), nail varnish remover, fuel in any car parts or used garden machinery (e.g. chainsaw with petrol)	
4. Flammable solids; substances liable to spontaneous combustion; substances which, in contact with water, emit flammable gases	Matches, firelighters, 'Chinese lanterns' containing solid fuel	
5. Oxidising substances; organic peroxides	Bleach, car repair kit hardener	

6. Toxic and infectious substances	Pesticides, weed killers, poisons	
7. Radioactive material	Smoke alarms, luminous dials	
8. Corrosive material	Battery acid, drain cleaner, mercury (for example in a barometer)	
9. Misc. dangerous substances and articles	Lithium batteries, lead acid batteries (for example car batteries), batteries for golf buggies, motorised wheelchairs and mobility scooters	

If you have any queries or for further advice visit [www.guernseypost.com](http://www.guernseypost.com) or call 711720

**Remember**  
Special conditions and packaging rules apply when transporting batteries.



Dangerous Goods	
Camping equipment	May contain flammable gases (butane, propane, etc.), flammable liquids (kerosene, gasoline, etc.) or flammable solids (hexamine, matches, etc.)
Car or motorcycle parts	May include carburettors or fuel tanks that contain or have contained fuel, wet batteries, flammable aerosols, nitro methane or other gasoline additives, compressed gases in tyre inflation devices and fire extinguishers, air bags, etc.
Chemicals	May contain items meeting any of the criteria for dangerous goods, particularly flammable liquids, flammable solids, oxidisers, organic peroxides, toxic or corrosive substances
Cleaning materials	May contain aerosols, flammable liquids or corrosive substances
Cylinders	May contain compressed or liquefied gas
Electrical equipment	May contain magnetised material, mercury in switch gear, electron tubes or wet batteries
Household goods	May contain items meeting any of the criteria for dangerous goods. Examples include flammable liquids such as solvent based paint, adhesives, polishes, aerosols, bleach, corrosive oven or drain cleaners, matches, etc.
Instruments	May conceal barometers containing mercury
Machinery parts	May contain flammable adhesives, paints, sealants and solvents, wet and lithium batteries, mercury, cylinders of compressed or liquefied gas, etc
Medical supplies	May contain items meeting any of the criteria for dangerous goods, particularly flammable liquids, flammable solids, oxidisers, organic peroxides, toxic or corrosive substances
Photographic supplies	May contain items meeting any of the criteria for dangerous goods, particularly heat-producing devices, flammable liquids, flammable solids, oxidisers, organic peroxides, toxic or corrosive substances
Repair kits	May contain organic peroxides and flammable adhesives, solvent-based paints, resins, etc.
Swimming pool chemicals	May contain oxidising or corrosive substances
Toolboxes	May contain explosives (power rivets), compressed gases or aerosols, flammable gases (butane cylinders or torches), flammable adhesives or paints, corrosive liquids, etc.

## Aerosols

**Aerosols for personal grooming or medicinal purposes** (including deodorants, body sprays, hair sprays, shaving and hair removal creams and medicinal aerosols for prevention or cure such as flea sprays);

**(For Asthma inhalers see Prescription medicines)**

- UK - Yes, see restrictions and packaging guidelines below:
  - Valves must be protected by a cap or other suitable means to prevent inadvertent release of the contents during transport.
  - Volume per item must not exceed 500ml.
  - No more than two items in any one parcel.
  - Aerosols must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage.
  - An ID8000 label must be applied (*see an [example of an ID8000 label](#) on page 21*).
  - The sender's name and return address must be clearly visible on the outer packaging.

**Other aerosols containing flammable, non flammable or toxic gases** (including spray paints, lacquers, solvents, air fresheners, oven cleaners, etc):

- UK - Not accepted for use on this service.

## Alcohol

**Alcoholic beverages and liquids containing more than 70% alcohol by volume (ABV) including some high strength vodkas and absinthes:**

- UK - Not accepted for use on this service.

**Alcoholic beverages and liquids containing more than 24% but not more than 70% alcohol by volume (ABV)** (rum, vodka, whisky and most spirits and liqueurs);

- UK - Yes, with restrictions and packaging guidelines below:
  - Volume must not exceed 1 litre per item.
  - No more than four items in any one parcel.
  - Volume must not exceed 2000mls per package.
  - Wrap in polythene and seal with tape. Surround with absorbent material and cushioning to prevent breakage.
  - Mark as 'FRAGILE' when sending glass bottles.
  - The sender's name and return address must be clearly visible on the outer packaging.

Additional **general advice:** Place in a suitable rigid outer container.

**Alcoholic beverages and liquids containing less than 24% alcohol by volume (ABV)** (including beer, lager, wine, and champagne);

- UK - Yes, with restrictions and packaging guidelines below:
  - Volume should not exceed 1 litre per item.
  - No more than four items in any one parcel.
  - Volume must not exceed 2000mls per package.
  - Wrap in polythene and seal with tape.
  - Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from breakage.



- Mark as 'FRAGILE' when sending glass bottles.
- The sender's name and return address must be clearly visible on the outer packaging.

Additional **general advice**: Place in a suitable rigid outer container.

**Ammunition** (excluding lead pellets and other airgun and airsoft projectiles):

- UK - Not accepted for use on this service

**Asbestos**

- UK - Not accepted for use on this service

**Balance Boards** (including hoverboards, electric scooters, electric bicycles and all battery powered vehicles and equipment (UN3171)):

- UK - Not accepted for use on this service

**Balloons filled with non-flammable gases**

- UK - Not accepted for use on this service

**Batteries** including those sent with/without or connected to an electronic device;

**Batteries** not connected to, not installed or not posted with the equipment / device it is intended to power;

Batteries that are classified as dangerous goods by the latest edition of the Technical Instructions for Safe Transport of Dangerous Goods published by the International Civil Aviation Organization (ICAO) and agreed by Department for Transport (DfT) and Maritime and Coastguard Agency (MCA) including wet spillable lead acid/ lead alkaline batteries (such as car batteries), lithium batteries when not sent with or contained in equipment, used alkaline metal, nickel metal hydride (NiMH), nickel cadmium (NiCd) and zinc-air batteries, and damaged batteries of any type. Please note this includes power banks.

- UK - Not accepted for use on this service.

**Alkaline metal, nickel metal hydride (NiMH), nickel cadmium (NiCd), zinc-air and zinc chloride batteries sent without equipment / devices**

(Including D, C, 9V, AA, AAA and AAAA alkaline batteries);

- UK - Yes, with restrictions and packaging guidelines below:
  - Must be new and sent unopened in their original retail packaging, surrounded with cushioning material e.g. bubble wrap
  - The sender's name and return address must be clearly visible on the outer packaging.

**Batteries - new wet, non-spillable**

(for example sealed lead acid batteries, absorbed glass mat and gel cell batteries);

- UK - Yes, with restrictions and packaging guidelines below:
  - Batteries must comply with Special Provision 238 of the UN Recommendations on the Transport of Dangerous Goods, Model Regulations (please check with the manufacturer or distributor).
  - Batteries must comply with Special Provision 238 of the UN

Recommendations on the Transport of Dangerous Goods, Model Regulations (road and sea)

- Maximum weight 1.5kg.
- No more than one battery in any one parcel
- Item must be protected against short circuit (by insulation of exposed terminals) and securely packaged.
- Package must be marked. "NOT RESTRICTED" and "SPA67 / SP238".
- The sender's name and return address must be clearly visible on the outer packaging.

**Lithium ion / polymer batteries or cells - packed with equipment / devices**

(for example rechargeable batteries / cells found in portable electronics such as laptops, mobile phones, iPads, camcorders, cordless power tools etc. Includes mains powered battery chargers but excludes battery packs);

- UK - Yes, with restrictions and packaging guidelines below:
  - Damaged or recalled batteries or cells are not allowed.
  - The number of batteries or cells allowed in each package must not exceed the appropriate number to power the equipment plus 2 spares.
  - The maximum net quantity of cells or batteries is 5kg per package. Note: this relates to batteries only and excludes the weight of the equipment / device.
  - Watt-hour rating must not exceed 20Wh per cell or 100Wh per battery.
  - Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3.
  - Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested.
  - Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods.
  - Any person preparing or offering cells or batteries with or in equipment for transport must receive adequate instruction on the requirements commensurate with their responsibilities.
  - Cells and batteries must be packed in inner packaging's that completely enclose the cell or battery.
  - Missing cells on batteries that are defected for safety reasons or that have been damaged is forbidden
  - Cells and batteries must be protected against short circuit, including protection against contact with conductive materials within the same packaging that could lead to a short circuit.
  - The equipment sent with cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation.
  - Lithium Battery Sticker must be applied. ([see example on page 21.](#))
  - The sender's name and return address must be clearly visible on the outer packaging.

**Lithium ion / polymer batteries - contained in / connected to equipment / devices**

(for example rechargeable batteries/cells found in portable electronics such as laptops, mobile phones, iPads, camcorders, cordless power tools etc.);

- UK - Yes, with restrictions and packaging guidelines below:
  - Damaged or recalled batteries or cells are not allowed.
  - Each package must contain no more than four cells or two batteries installed in or connected to equipment/devices.

- The maximum net quantity of cells or batteries is 5kg per package.
- Watt-hour rating must not exceed 20Wh per cell or 100Wh per battery.
- Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3.
- Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested.
- Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Good.
- Any person preparing or offering cells or batteries with or in equipment for transport must receive adequate instruction on the requirements commensurate with their responsibilities.
- Cells and batteries must be protected against short circuit.
- The equipment containing cells or batteries must be packed in strong rigid packaging, must be secured against movement and contact between multiple pieces of equipment within the outer packaging and packed to prevent accidental activation.
- The sender's name and return address must be clearly visible on the outer packaging.

### Lithium metal / alloy batteries or cells - packed with equipment / devices

(for example non-rechargeable batteries commonly used in electronic equipment/devices such as cameras, smoke detectors etc.);

- UK - Yes, with restrictions and packaging guidelines below:
  - **Damaged or recalled batteries or cells are not allowed.**
  - The number of batteries or cells allowed in each package must not exceed the appropriate number to power the equipment plus 2 spares.
  - The maximum net quantity of cells or batteries is 5kg per package.
  - The lithium content must not be more than 1g per cell or 2g per battery.
  - Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3.
  - Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested.
  - Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods.
  - Any person preparing or offering cells or batteries with or in equipment for transport must receive adequate instruction on the requirements commensurate with their responsibilities.
  - Cells and batteries must be packed in inner packaging's that completely enclose the cell or battery.
  - Cells and batteries must be protected against short circuit, including protection against contact with conductive materials within the same packaging that could lead to a short circuit.
  - The equipment sent with cells or batteries must be packed in strong rigid packaging, must be secured against movement and contact between pieces of equipment within the outer packaging and packed to prevent accidental activation.
  - Lithium Battery Sticker must be applied ([see example on page 21.](#))
  - The sender's name and return address must be clearly visible on the outer packaging.

### Lithium metal cells and batteries must:

- Be placed in inner packagings that completely enclose the cell or battery, then placed in a strong rigid outer packaging: or
- Be placed in inner packaging that completely enclose the cell or battery, then placed with the equipment in a strong outer packaging.
- Each package of cells or batteries or the completed package must be capable of withstanding, without damage to the cells or batteries contained therein and without any reduction of effectiveness, a force applied to the top surface equivalent to the total weight of identical packages stacked to a height of 3m (including the test sample) for a duration of 24 hours.
- Cells and batteries must be protected against movement.
- Equipment must be protected against accidental activation.

### Lithium metal / alloy batteries or cells - contained in / connected to equipment / devices

(for example non-rechargeable batteries commonly used in electronic equipment/devices such as cameras, smoke detectors etc.);

- UK - Yes, with restrictions and packaging guidelines below:
  - **Damaged or recalled batteries or cells are not allowed.**
  - Each package must contain no more than four cells or two batteries installed in or connected to equipment/devices.
  - The maximum net quantity of cells or batteries is 5kg per package.
  - The lithium content must not be more than 1g per cell or 2g per battery.
  - Each cell and battery must be of a type proven to meet the requirements of each test in the UN Manual of Tests and Criteria, Part III, section 38.3.
  - Batteries are subject to these tests irrespective of whether the cells of which they are composed have been so tested.
  - Cells and batteries must be manufactured under a quality management programme as specified in the ICAO Technical Instructions for the Safe Transport of Dangerous Goods by Air.
  - Any person preparing or offering cells or batteries with or in equipment for transport must receive adequate instruction on the requirements commensurate with their responsibilities.
  - Cells and batteries must be protected against short circuit.
  - The equipment containing cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging and packed to prevent accidental activation.
  - The sender's name and return address must be clearly visible on the outer packaging.

### Bladed items

Hunting/combat/survival type knives, daggers, movie knives that promote violence (such as Rambo or Crocodile Dundee style knives) replica fighting knives, throwing knives, machetes, swords, fantasy knives, knives with images or words that suggest the use for violence, stiletto knives, battle axes, open razors/folding razors and any similar items **are prohibited and cannot be sent.**

- **UK - Not allowed in the mail**

**Bladed items that are** commonly used for sporting activities; commonly used for religious or ceremonial purposes (must be blunted); sgian dubhs (must be blunted and for ornamental purposes); being sent to a recognised museum: commonly used in historical re-enactment (must be blunted); commonly used in theatrical productions (must be blunted); an antique. Note: in order to avoid your item being treated as prohibited, in the event of any checks it would be helpful to include supporting documentation to enable us to verify the relevant permitted use listed above.

**Important:** Items intended by the person sending or receiving it to cause injury to a person are always prohibited and will be treated/handled as such regardless of whether or not they fall into one of the permitted uses above. In addition, see Weapons **which are also prohibited regardless of whether or not they fall into one of the permitted uses above.**

**Restricted Bladed Items - Will only be accepted if proof of ID and age verification of myUKaddress owner is 18+.**

Prohibited Bladed Items cannot be sent. However, other Knives or Blades as defined by s141A Criminal Justice Act 1988 or 'Bladed Products' as defined by s41 of the Offensive Weapons Act 2019 can be sent, provided certain conditions are met. These include **but are not limited to** any knife or knife blade, including cutlery knives, bread knives, knives that can be used for hobbies and trades (for instance, utility knives and snap-off cutters, gardening, camping, lock knives, bushcraft and farming tools with a blade or any other trade tool that could commonly be described as a knife), butcher knives (including meat cleavers), felling axes and razor blades, folding pocket knives where the blade does not exceed 3 inches (7.62cm) where less than 2m is exposed.

- Items must be packaged appropriately so items present no risk to employees, other postal items or recipients.
- Wrap heavy cardboard around sharp edges and points, strong enough to ensure that the contents do not pierce the outer packaging.
- Wrap each item with cushioning material and place in a suitable outer container such as a padded envelope.
- The sender's name and return address must be clearly visible on the outer packaging.
- The outer packaging must be clearly marked to indicate a bladed item is enclosed.

**Please note:** It is the sender's responsibility to ensure compliance with the law.

Criminal Justice Act 1988 <https://www.legislation.gov.uk/ukpga/1988/33/contents>

Offensive Weapons Act 2019 <https://www.legislation.gov.uk/ukpga/2019/17/contents/enacted>

Statutory guidance: Offensive Weapons Act 2019 <https://www.gov.uk/government/publications/the-offensive-weapons-act-2019>

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## CBD (cannabidiol) Products

CBD products containing more than 0.2% of THC (Tetrahydrocannabinol):

- **UK - Not accepted for use on this service.**

CBD products containing 0.2% or less of THC (Tetrahydrocannabinol), including oils, liquids, sprays, capsules):

- UK - Yes, packaging guidelines apply

- Items must be securely closed and placed in a leak-proof inner line, such as a sealed polythene bag and in a leak-proof outer.
- If sending more than one item, surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from damage.
- Mark as "FRAGILE" when sending glass bottles.
- The sender's name and address must be clearly visible on the outer packaging.

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**Christmas crackers** - see Explosives for cracker snaps when not part of a made-up cracker

- UK - Yes, with restrictions and packaging guidelines below:
  - Can only be sent in their made-up form and in their original retail packaging.

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**Clinical and medical waste** (e.g., contaminated dressings, bandages and needles):

- **UK - Not accepted for use on this service.**

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**Controlled drugs and narcotics** (such as cannabis, cocaine, heroin, LSD, opium, amyl nitrate and all non prescription controlled drugs):

- **UK - Not accepted for use on the service.**

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**Corrosives** (including aluminium chloride, caustic soda, corrosive cleaning fluid, dyes, acids, corrosive paint and rust removers, mercury and gallium metal):

- **UK - Not accepted for use on this service.**

**Note:** certain hair dyes and associated products may be accepted provided they are not classed as dangerous goods.

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**Counterfeit currency, bank notes and postage stamps** (except copies of old denominations, which are now obsolete and worthless except for collectable value and cannot be passed as tender)

Including any false instrument, or copy of a false instrument (within the meaning of section 5 of the Forgery and Counterfeiting Act 1981)

- **UK - Not accepted for use on this service.**

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**Dry ice and liquid Nitrogen** (For example Dry ice and liquid Nitrogen UN1845 when used as a coolant for UN3373 or for other perishable items.):

- **UK - Not accepted for use on this service.**

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## Electronic cigarettes

- UK - Yes, with restrictions and packaging guidelines below:
  - Each package must contain no more than two assembled e-cigarettes and should be securely packed to prevent movement in the outer packaging.
  - Must comply with the requirements for lithium ion/metal batteries contained in equipment.

**Electronic devices sent with or containing batteries** (including mobile phones, digital cameras, etc) see **Batteries**



**Environmental waste** (including used batteries and used engine oil):

- **UK - Not accepted for use on this service.**
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**Explosives** (including fireworks, flares, blasting caps, party poppers, Cracker snaps);

Any chemical compound, mixture or device capable of producing an explosive or pyrotechnic effect with substantial instantaneous release of heat and gas is prohibited e.g. ammunition, blasting caps, Christmas cracker snaps, fireworks, flares, fuses, igniters, nitro-glycerine and party poppers.

- **UK - Not accepted for use on this service.**
    - Items that appear to be prohibited explosive ordnance may be subject to additional checks and delays.
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**Flammable liquids** (including petroleum, lighter fluid, certain adhesives, solvent-based paints, wood varnish, enamels, acetone and all nail varnish removers also see; Alcoholic beverages, Perfumes and aftershaves and Nail varnish);

This includes mixtures of liquids or liquids containing solids in solution or suspension which give off a flammable vapour. Any liquid with a closed cup flash point below 60.5° C is prohibited e.g. acetone, benzene, cleaning compounds, gasoline, lighter fuel, paint thinners and removers, petroleum and solvents, certain alcoholic beverages, perfumes and aftershaves, varnishes and enamels including nail varnish.

- **UK - Not accepted for use on this service.**
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**Flammable solids** (including magnesium, phosphorous, potassium, sodium, zinc powder, sparklers and fire lighters);

Solid materials which are liable to cause fire by friction, absorption of water, spontaneous chemical changes or retained heat from manufacturing or processing, or which can be readily ignited and burn vigorously e.g. adhesives, calcium carbide, cellulose nitrate products, fire lighters, matches, metallic magnesium, nitro-cellulose based film, phosphorous, potassium, sodium, sodium hydride, sparklers, zinc powder, zirconium hydride.

- **UK - Not accepted for use on this service.**
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**Frozen water** (including packs of ice):

- **UK - Not accepted for use on this service.**
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**Gases, including flammable, non-flammable, toxic and compressed gases** (including new, used, and empty gas cylinders, ethane, butane, refills for lighters, fire extinguishers and scuba tanks, life jackets, nitrogen dioxide and carbon dioxide canisters including culinary foaming devices & soda stream);

1. All flammable compressed gases are prohibited\* e.g., blowlamps; butane; lighters and refills containing flammable liquid or gas; ethane; gas cylinders for camping stoves; hydrogen; methane and propane.
2. All toxic compressed gases are prohibited\* e.g., chlorine, fluorine etc.
3. All non-flammable compressed gases are prohibited\* e.g., air bags; scuba tanks, carbon dioxide; fire extinguishers; neon and nitrogen.
4. Empty cylinders that are sealed so that residual gas under pressure are prohibited, only those cylinders which are open to the atmosphere for inspection are permitted.

**\*includes new, used, and empty gas cylinders**

- **UK - Not accepted for use on this service.**
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**Goods made in foreign prisons** (except those imported for a non-commercial purpose, of a kind not manufactured in the UK, or those in transit):

- **UK - Not accepted for use on this service.**
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**Guns for sporting use**

- UK - Yes, see restrictions and packaging guidelines below;
    - Guns intended for sporting purposes - including Section 1 (e.g., hunting rifles) and Section 2 (e.g., shotguns) firearms, low-powered air weapons and their component parts - may be sent in compliance with UK law and subject to domestic controls on the possession of firearms. Antiques, deactivated and imitation firearms are also permitted. When sending deactivated firearms include proof of deactivation.
    - Items that appear to be prohibited weapons may be subject to additional checks and delays.
    - The senders name and address must be clear on the packaging.
    - Guns must not be loaded.
    - Air weapons with an integral gas cylinder that are de-pressurised can only be accepted. Air weapons with gas cylinders that are pressurised are prohibited.
    - Air weapons with a pressurised removable gas cylinder which is still attached are prohibited.
    - Must be packed in rigid outer packaging suitable for the gun size and weight, for example a fibreboard box, with sufficient inner packaging to prevent movement during transport.
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**Hover Boards**

- **UK - Not accepted for use on this service.**
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**Human or animal ashes**

- **UK - Not accepted for use on this service.**
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**Human or animal samples**

- **UK - Not accepted for use on this service.**
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**Infectious substances and pathogens** (UN2814 or UN2900)

Category A Infectious Substances are prohibited e.g., Ebola, Anthrax, Foot and Mouth disease as detailed in the latest edition of the International Civil Aviation Organization's (ICAO) Technical Instructions. For more information, please see the IATA Guidance Document on Infectious Substances.

- **UK - Not accepted for use on this service.**
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**Lighters and refills containing flammable liquid or gas**

(including used butane, petrol cigar and cigarette lighters; also see Aerosols, Flammable liquids and Gases):

- **UK - Not accepted for use on this service.**
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## Lighters - empty, new or unused

- UK - Yes, see restrictions and packaging guidelines below:
  - Must be unopened and in their original retail packaging.
  - The sender's name and return address must be clearly visible on the outer packaging.

Lighters considered to contain residual fuel may be disposed of.

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## Liquids not classified as dangerous goods

(Please note, some liquids, such as alcohol or paints have their own additional restrictions).

### Liquids over 1 litre

- UK - Yes, see restrictions and packaging guidelines below:
  - Items must be securely closed and placed in a leak-proof inner liner, such as a sealed polythene bag and in a leak-proof outer.
  - Mark as "FRAGILE" when sending glass bottles.
  - Maximum 5 litres per box per container.

### Liquids under 1 litre

- UK - Yes, see restrictions and packaging guidelines below:
    - Items must be securely closed and placed in a leak-proof inner liner, such as a sealed polythene bag and in a leak-proof outer.
    - Mark as "FRAGILE" when sending glass bottles.
- 

## Live creatures, insects and invertebrates

(Including bees, caterpillars, cockroaches, crickets, destroyers of noxious pests, earthworms, leeches and other parasites, lugworms, maggots, mealworms, pupae and chrysalides, rag worms, silkworms, spiders and stick insects):

- UK - Not accepted for use on this service.
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## Lottery tickets

- UK - Not accepted for use on this service.
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## Magnetised material

**Magnetised material with a field strength of 0.418A/metre or more** at a distance of 4.6 metres from the outside of the package:

- UK - Not accepted for use on this service.

**Magnetised material with a field strength of less than 0.418A/metre** at a distance of 4.6 metres from the outside of the package;

- UK - Yes, see packaging guidelines below:
  - Should be wrapped in soft packaging at least 2cm thick around each item.
  - The sender's name and address must be clearly visible on the outer packaging.

Additional general advice:

Send individually, as magnets can damage other items they travel with, i.e., discs, tapes, etc.

Outer packaging - use a strong corrugated board box or purpose designed polystyrene pack.

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## Matches (including safety matches and windproof matches):

- UK - Not accepted for use on this service.
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## Nail varnish, polish or gel (solvent and water-based);

- UK - Yes, see restrictions and packaging guidelines below:
    - Volume per item must not exceed 30ml per bottle.
    - No more than eight items in any one parcel.
    - No more than 120mls per parcel.
    - Bottles of nail varnish must be placed in strong outer packaging and be so packed, secured or cushioned in such a way that they cannot break, be punctured or leak their contents into the outer packaging.
    - An ID8000 label must be applied (see [example of an ID8000 label on page 21](#)).
    - The sender's name and return address must be clearly visible on the outer packaging.
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## Nicotine Solution (for use e-cigarettes only)

Solutions containing a nicotine concentration of more than 5%

- UK - Not accepted for use on this service.

Solutions containing a nicotine concentration of 5% or less

- UK - Yes, see packaging guidelines below:
    - Items must be securely closed and placed in a leak-proof inner liner, such as sealed polythene bag and in a leak-proof outer packaging.
    - If sending more than one item, surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from damage.
    - Mark as "FRAGILE" when sending glass bottles.
    - The sender's name and address must be clearly visible on the outer packaging.
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## Obscene publications and unlawful indecent images (pornography)

Including obscene or extreme pornography as detailed in Part 5 of the Criminal Justice and Immigration Act 2008 and indecent photographs or pseudo-photographs of a child as detailed in section 160 and 161 of the Criminal Justice Act 1988. If we find such items in the post we will inform the police.

- UK - Not accepted for use on this service.
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## Oxidising materials or organic peroxides

(including disinfectants, nitrates and hair dyes or colourants containing peroxide)

These are substances such as disinfectants that may cause or contribute to combustion of other substances. They may also be liable to explosive decomposition, react dangerously with other substances and injure health e.g.

bromides, chlorates, components of fibreglass repair kits, disinfectants, nitrates, per chlorates, permanganates and peroxides, including hair dyes and colourants containing peroxide.

- UK - Not accepted for use on this service.

**Certain hair dyes and associated products may be accepted provided they are not classed as dangerous goods.**

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### Paints, wood varnishes and enamels

Solvent-based paints, wood varnishes and enamels:

- UK - Not accepted for use on this service.

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### Water-based paints, wood varnishes and enamels

- UK - Yes, see restrictions and packaging guidelines below;
  - Volume per item should not exceed 150ml.
  - Maximum of four items can be sent in each package.
  - The items must be securely closed and placed in a leak-proof liner, such as a sealed polythene bag, so that any inadvertent leakage is contained within the outer packaging. Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from damage.
  - The sender's name and return address must be clearly visible on the outer packaging.

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### Patient Specimens

- UK - Not accepted for use on this service.

**Perfumes and aftershaves** (including eau de parfum and eau de toilette, reed diffusers, non-aerosol body sprays, non-aerosol room sprays, essential oils. Excludes non-flammable perfumed creams, gels, oils or lotions);

- UK - Yes, see restrictions and packaging guidelines below:
  - Volume per item must not exceed 150ml.
  - No more than eight perfumes or aftershaves can be sent in any one package.
  - No more than 600mls per package.
  - Perfume and aftershave must be sent in its original retail packaging, placed in strong outer packaging and cushioned to prevent breakage.
  - An ID8000 label must be applied (*see [example of an ID8000 label on page 21](#)*).
  - The sender's name and return address must be clearly visible on the outer packaging.

**Perishable items** (including flowers, fresh fruit, vegetables and frozen or chilled foodstuffs):

- UK - Not accepted for use on this service.

**Pesticides** (e.g., weed killer and any chemical used to kill pests and insects including fly sprays):

- UK - Not accepted for use on this service.

**Poisons, toxic liquids, solids and gases** (including substances that are liable to cause death or injury if swallowed or inhaled or by skin contact, including arsenic, cyanide, fluorine, rat poison):

- UK - Not accepted for use on this service.

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### Prescription medicines and drugs sent for scientific or medical purposes

Prescription medicines and drugs sent for scientific or medical purposes - non-toxic and non-flammable including asthma inhalers;

- UK - Yes, see restrictions and packaging guidelines below:
  - May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution.
  - Inner packaging can be blister packs of tablets or capsules of liquid (each pack not to exceed 50ml/50g per tablet/capsule), or small bottles of liquid up to 50ml.
  - Net quantity in any parcel not to exceed 1litre/1kg. Medicines must be securely closed and placed in a sealed polythene bag (for liquids) or a siftproof container (for solids).
  - Must be tightly packed in strong outer packaging and cushioned to prevent breakage.
  - Private individuals may send medicines in prescription quantities in cases of emergencies.
  - Sender's name and address must be visible on the parcel.

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### Prescription medicines and drugs sent for scientific or medical purposes

Toxic, flammable, or toxic and flammable;

- UK - Yes, see restrictions and packaging guidelines below:
  - Inner packaging can be blister packs of tablets or capsules of liquid (each pack not to exceed 50ml/50g per tablet/capsule), or small bottles of liquid up to 50ml.
  - ID8000 label must be applied.
  - Net quantity in any parcel not to exceed 500ml/500g.
  - Medicines must be securely closed and placed in a sealed polythene bag (for liquids) or a siftproof container (for solids).
  - Must be tightly packed in strong outer packaging and cushioned to prevent breakage.
  - Sender's name and address must be visible on the parcel.

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### Radioactive materials and samples

**Radioactive materials and samples that are classified as radioactive using Table 2-12 of the latest edition of the International Civil Aviation Organization's Technical Instructions** e.g., fissile material (uranium 235, etc), radioactive waste material, thorium or uranium ores and luminous dials from aircraft.

- UK - Not accepted for use on this service.

**Radioactive material and samples that are not classified as dangerous goods in the latest edition of the Technical Instructions for the Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organization (ICAO)** such as samples of granite rock.

- UK - Not accepted for use on this service.

**Sharp or pointed items** (excludes: (i) knives prohibited under UK law - see Weapons - and (ii) Bladed items. Including but not limited to scissors, mini chopper blades, food processor blades, sewing kit, knitting needles, syringes, chisels, piercing awls, saws, nails, pins, fishing hooks);

- UK - Yes, see packaging guidelines below:
  - Package appropriately so items present no risk to employees, other postal items or recipients.
  - Wrap heavy cardboard around sharp edges and points, strong enough to ensure that the contents do not pierce the outer packaging.
  - Wrap each item with cushioning material and place in a suitable outer container such as a padded envelope.
  - The sender's name and return address must be clearly visible on the outer packaging.

### Tickets and related advertisements for illegal lotteries

- UK - Not accepted for use on this service.

**Waste, dirt, filth or refuse** (including household waste):

- UK - Not accepted for use on this service.

Soil samples sent for analysis are permitted provided they are packaged so that any leaks and spills are contained in the outer packaging.

**Weapons** (including Section 5 firearms, CS gas and pepper sprays, flick knives and other knives that are banned under UK laws, tasers and stun guns):

Items that appear to be prohibited weapons may be subject to additional checks and delays.

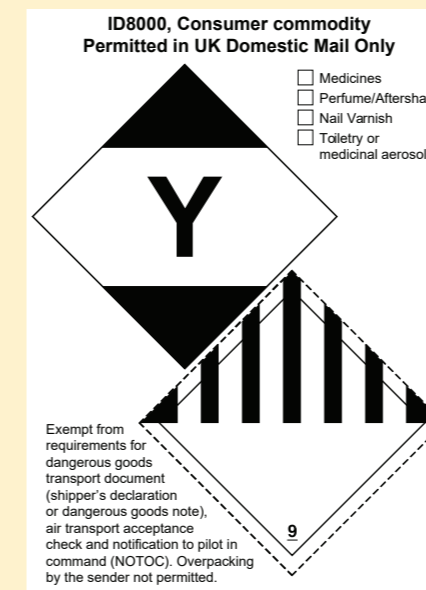
- UK - Not accepted for use on this service.



Please be aware: You are responsible for checking whether any items you send through myUKaddress are prohibited or restricted. Any item which resembles a prohibited item may be subject to additional scrutiny which may cause delays. Failure to comply with these regulations may affect your ability to claim compensation and could result in prosecution. We reserve the right to refuse any other item banned by law or that in our opinion may be harmful or dangerous to our customers, employees or the general public.

### Make sure your items are labelled correctly.

For packages which need to be labelled with an ID8000 label or a Lithium battery handling label please follow the instructions below:



#### Consumer Commodity in UK Mail label (ID8000)

- Label must be 99 x 139mm in size.
- Tick the relevant box according to the contents of the package. If sending multiple items, tick all the boxes that apply.
- Apply the label securely and visibly to the outer packaging.



#### Lithium battery handling label

- Label must be 120 x 110mm (large packages) or 74 x 105mm (on packages which are too small to bear larger labels) in size.
- Apply the label securely and visibly to your outer packaging.

## Make sure your items are packaged correctly

For items which are not subject to special packaging guidelines, we recommend that you follow these general packaging guidelines to ensure they are always adequately packed and delivered safely.

1	Use padded envelopes for sharp edges or odd shapes to prevent the items cutting through the outer packaging.
2	Use an outer carton strong enough for the weight of the contents which is made of strong cardboard.
3	Use FRAGILE stickers, if necessary.
4	For fragile items, use a purpose made container or pack the item with bubble wrap, polystyrene chips or scrunched paper.
5	When packaging multiple items, make sure that the items cannot touch each other or the sides of the outer carton.
6	Write a return address clearly on the outer packaging so we can return the item if it is undeliverable.
7	Seal the item securely using strong tape along all the openings.
8	Flatten any sharp ends of staples and cover with tape.
9	If you re-use cardboard boxes or any other container which was previously used to transport items, please ensure that these boxes / containers have not been weakened so that contents could get damaged. This would affect any compensation claim.
10	Consider using reinforced corners if the contents of the packet are heavy.
11	For guidelines and examples of items that need to be wrapped and packed more carefully see our website. <a href="https://www.guernseypost.com/sending-guide">https://www.guernseypost.com/sending-guide</a>

If you have any queries or for further advice call Customer Services on 711720 or visit [www.guernseypost.com](http://www.guernseypost.com)

