

Signed For Terms and Conditions (July 2020)

- There is no compensation available for prohibited items or items of value that should be sent by Special Delivery e.g. money, jewellery, diamonds etc.
- You must retain your receipt and provide it if you make a claim for compensation together with proof of the cost of the item
- The item must be properly packed and addressed
- To make a claim you must complete and submit the Claim Form available online and from any of our branches
- We will not be responsible nor have any liability to you, for the accuracy of any status information provided to you as part of a tracking service.