

Postal Services

Postage Rates & Service Details
From 1 April 2026



guernseypost.com



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Post Acceptance Guidelines

It is the senders responsibility to ensure all items are packed correctly. If you are posting dangerous goods you must comply with volume, quantity, packaging and labelling requirements. Some items are classified as restricted or prohibited and a list of these are available on our website.

Note: Please keep your receipt as proof of postage as it must be provided if you need to make a claim for damage or loss, together with proof of the cost of the item. Compensation is subject to confirmation by Guernsey Post. See our Customer Services leaflet or website for more information. Terms and conditions apply to all services.



www.guernseypost.com/terms_and_conditions



www.guernseypost.com/dangerous-goods

Please note:

When posting any items containing goods to any international destination, you now need to complete an electronic customs declaration form. You can do this online or in any of our Post Office branches. Some countries also now require electronic customs declarations for documents too. Please ask at the counter for more information.

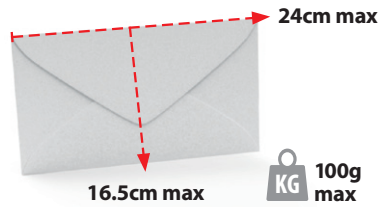
Call Customer Services on 711720 for more details or visit



www.guernseypost.com/electronic-customs-data

Format Sizes and Weights

Letter and Postcard



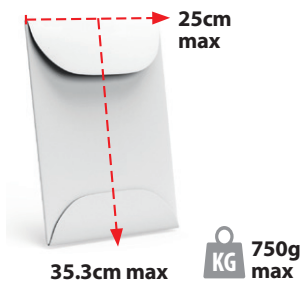
All destinations

Dimensions: Maximum
Length: 24cm
Width: 16.5cm
Thickness: 0.5cm

For example:

- most letters (DL & C5 envelopes)
- some brochures & catalogues
- most greeting cards excluding large cards or cards with badges or 3D effects

Large Letter



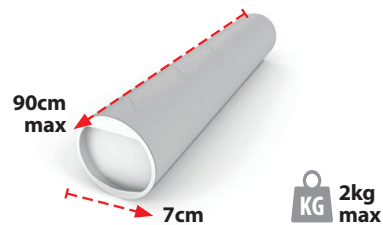
All destinations

Dimensions: Maximum
Length: 35.3cm
Width: 25cm
Thickness: 2.5cm

For example:

- letters, bills & statements (C4 envelopes)
- most brochures, catalogues & magazines
- large greeting cards & cards with badges or 3D effects

Tubes/Rolls



All destinations

Dimensions: Maximum*
Length: 90cm

For example:

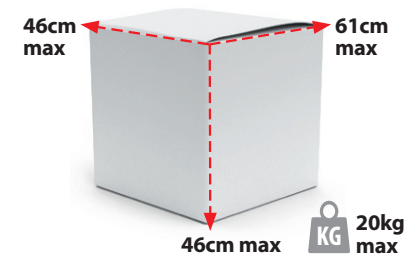
- posters
- large cylindrical packages

* Length + twice the diameter must not exceed 104cm

! For UK, Jersey, Isle of Man and Bailiwick, tubes/rolls are classed as standard parcels. For International destinations tubes/rolls are classed as small parcels.

Format Sizes and Weights

Standard Parcel



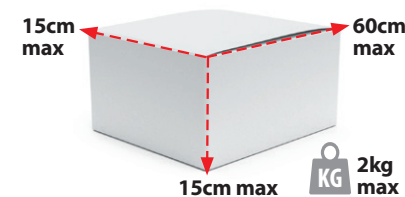
Bailiwick, UK, Isle of Man, Jersey

Dimensions: Maximum
Length: 61cm
Width: 46cm
Depth: 46cm

For example:

- most books
- parts & samples

Small Parcel

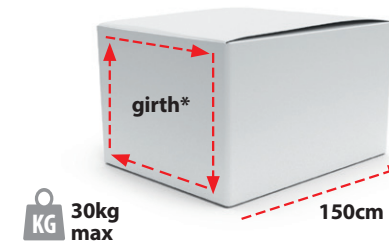


Europe and Rest of World

Dimensions: Maximum*
Length: 60cm

! *Length + width + depth combined must not exceed 90cm, and no one side must exceed 60cm.

Large Parcel



All destinations

Dimensions:
No one dimension must exceed 150cm

For example:

- printers
- duvets
- golf clubs

Maximum Large Parcel sizes and weights can vary by destination for European and ROW destinations.

! Length + girth must be no more than 300cm.

*The girth of a parcel is the four shortest sides added together.

Contact Customer Services 711720 for more information or visit www.guernseypost.com

www.guernseypost.com/letters-parcels

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www.guernseypost.com/letters-parcels

Postal Rates Bailiwick

Format	Weight (up-to)	Standard Post	Signed For	Special Delivery by 1pm
		includes compensation up to £10, plus postage*	includes compensation up to £20, plus postage*	includes compensation up to £750, plus postage*
Letter & Postcard	100g	£0.75	£2.65	£6.00
Large Letter	100g	£0.97	£2.87	£6.22
	250g	£1.73	£3.63	£6.98
	500g	£2.35	£4.25	£7.60
	750g	£2.92	£4.82	£8.17
Standard Parcel	250g	£2.08	£3.98	£7.33
	500g	£2.71	£4.61	£7.96
	1kg	£4.20	£6.10	£9.45
	1.5kg	£6.51	£8.41	£11.76
	2kg	£7.39	£9.29	£12.64
	5kg	£10.68	£12.58	£15.93
	10kg	£13.87	£15.77	£19.12
20kg	£18.23	£20.13	£23.48	

* Compensation subject to terms and conditions.

Need a Special Delivery upgrade?

In addition you can choose to upgrade to a Saturday delivery

Guaranteed Saturday delivery (Bailiwick)	+£2.85
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There is currently no Saturday Special Delivery service or Special Delivery by 9am service to Herm, Alderney & Sark.

For more information and Special Delivery rates, please see page 8.

Choose your Level of Compensation

If you selected a Special Delivery service, you may be able to increase your level of compensation.

Special Delivery (Bailiwick)	Additional level of compensation		
	£750	£1,000	£2,500
included	+£6.30	+£12.60	

Compensation not paid for damaged items insufficiently packaged.

Large Parcel Rates Bailiwick

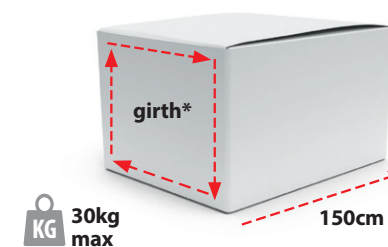
Format	Weight (up-to)	Standard Post	
		includes compensation up to £50, plus postage	includes compensation up to £250, plus postage
Large Parcel	5kg	£10.00	£18.50
	10kg	£13.50	£22.00
	20kg	£16.80	£25.30
	30kg	£20.00	£28.50

Large Parcel Service Information

Bailiwick

- 30kg maximum weight limit.
- Compensation up to £50 for loss or damage is included.
- Compensation upgrade available up to £250.
- Ceramics and glassware are only compensated for loss not damage.

Large Parcel



All destinations

Dimensions:

No one dimension must exceed 150cm

For example:

- printers
- duvets
- golf clubs

Maximum Large Parcel sizes and weights can vary by destination for European and ROW destinations.

! Length + girth must be no more than 300cm.

*The girth of a parcel is the four shortest sides added together.

Postal Rates

UK, Isle of Man, Jersey



		BY AIR		
Format	Weight (up-to)	Standard Post	Signed For	Special Delivery by 1pm*
Letter & Postcard	100g	includes compensation up to £10, plus postage £1.45	includes compensation up to £20, plus postage £3.35	includes compensation up to £750, plus postage £10.50
Large Letter	100g	£1.95	£3.85	£11.00
	250g	£3.00	£4.90	£12.05
	500g	£4.50	£6.40	£13.55
	750g	£4.75	£6.65	£13.80
Standard Parcel	250g	£4.60	£6.50	£13.65
	500g	£5.18	£7.08	£14.23
	1kg	£7.30	£9.20	£16.35
	1.5kg	£11.03	£12.93	£20.08
	2kg	£13.13	£15.03	£22.18
	5kg	X	X	£34.05
	10kg	X	X	£36.55
	20kg	X	X	£39.05

* Special Delivery to Jersey and Isle of Man is a two day service by 5.30pm. Some UK restrictions also apply.

Need a Special Delivery upgrade?

In addition you can choose to upgrade to a 9am or Saturday delivery

Special Delivery by 9am (max 2kg, UK)	+£14.20
Special Delivery Saturday Guaranteed (UK)	+£2.85

There is currently no Saturday Special Delivery service or Special Delivery by 9am service to Jersey, Isle of Man and some UK Businesses. Other restrictions to Jersey and IOM apply.

Choose your Level of Compensation

If you selected a Special Delivery service, you may be able to increase your level of compensation.

Special Delivery (UK, IOM, Jersey)	Additional level of compensation		
		£750	£1,000
included	+£8.40		+£16.80

Compensation not paid for insufficiently packaged items that are damaged in transit.

For more information and Special Delivery rates, please see page 9.

Large Parcel Rates

UK, Isle of Man, Jersey



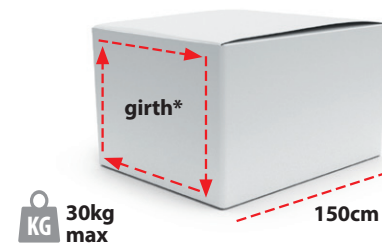
		BY SEA	
Format	Weight (up-to)	includes compensation up to £50, plus postage	includes compensation up to £250, plus postage
Large Parcel	5kg	£25.00	£36.55
	10kg	£27.50	£39.05
	20 - 30kg	£30.00	£41.55

Large Parcel Service Information

UK, Isle of Man, Jersey

- 30kg maximum weight limit.
- Compensation up to £50 for loss or damage is included.
- Compensation upgrade available up to £250.
- Ceramics and glassware are only compensated for loss not damage.

Large Parcel



All destinations

Dimensions:

No one dimension must exceed 150cm

For example:

- printers
- duvets
- golf clubs

Maximum Large Parcel sizes and weights can vary by destination for European and ROW destinations.

! Length + girth must be no more than 300cm.

* The girth of a parcel is the four shortest sides added together.

Priority Service Options Special Delivery Bailiwick

Benefits:

- Guaranteed next working day delivery by 1pm (Monday to Friday) for documents and goods.*
- By 9am or guaranteed Saturday delivery options also available. *Some restrictions on destinations apply.*
- Acceptance times apply.
- Signature on delivery.**
- **Confirmation of delivery is available using Track and Trace online or call.**

 Customer Services 711720

 www.guernseypost.com/track-trace

Format	Weight (up-to)	Level of compensation		
		£750	£1,000	£2,500
Letter	100g	£6.00	£12.30	£18.60
Large Letter	100g	£6.22	£12.52	£18.82
	250g	£6.98	£13.28	£19.58
	500g	£7.60	£13.90	£20.20
Standard Parcel	750g	£8.17	£14.47	£20.77
	250g	£7.33	£13.63	£19.93
	500g	£7.96	£14.26	£20.56
	1kg	£9.45	£15.75	£22.05
	1.5kg	£11.76	£18.06	£24.36
	2kg	£12.64	£18.94	£25.24
	5kg	£15.93	£22.23	£28.53
Standard Parcel	10kg	£19.12	£25.42	£31.72
	20kg	£23.48	£29.78	£36.08

Our Special Delivery Service is the recommended service for sending items of value to the UK, Guernsey and other Islands. Compensation for item loss or damage included up to £750. Compensation upgrade available up to £2,500.

Sending items by Special Delivery for repair or valuation.

Please be aware that items with a value exceeding £900.00[^] or items for temporary importation regardless of the value e.g. repairs or valuations, are subject to Border Force clearance procedures. See our VAT guide or visit our website for more information.


* Special Delivery to Isle of Man, Jersey is a two day service by 5.30pm. Some UK restrictions also apply.

** For Special Delivery items delivered within the Bailiwick, the approach to delivery confirmation depends on the nature of the item. Where items contain documents, customers will be asked to sign for receipt. For other Special Delivery items, delivery staff will sign on behalf of the customer and where appropriate, leave the item in a safe location at the property. Proof of delivery remains available for customers to view at www.guernseypost.com/track-trace


[^] Maximum of £900.00 for items where import VAT is prepaid and next working day delivery is guaranteed.

 www.guernseypost.com/special-delivery

 www.guernseypost.com/customs-border-force

 **There is no next day delivery guarantee available on items being returned to the supplier, sent for repair and valuation or where VAT hasn't been pre-paid.**

Priority Service Options Special Delivery UK, Isle of Man & Jersey

Format	Weight (up-to)	BY AIR 		
		£750	£1,000	£2,500
Letter	100g	£10.50	£18.90	£27.30
Large Letter	100g	£11.00	£19.40	£27.80
	250g	£12.05	£20.45	£28.85
	500g	£13.55	£21.95	£30.35
Standard Parcel	750g	£13.80	£22.20	£30.60
	250g	£13.65	£22.05	£30.45
	500g	£14.23	£22.63	£31.03
Standard Parcel	1kg	£16.35	£24.75	£33.15
	1.5kg	£20.08	£28.48	£36.88
	2kg	£22.18	£30.58	£38.98
	5kg	£34.05	£42.45	£50.85
	10kg	£36.55	£44.95	£53.35
	20kg	£39.05	£47.45	£55.85

Choose to upgrade to a 9am or Saturday delivery[^]

	Additional cost per service upgrade	
	Bailiwick	UK
By 9am (max 2kg)	x	+£14.20
Saturday [^]	+£2.85	+£2.85

[^] There is currently **no** Saturday Special Delivery service to Jersey, Isle of Man, Herm, Alderney & Sark and some UK businesses.

Please refer to our website to view the latest branch acceptance times for next day delivery.

 www.guernseypost.com/locations-opening-hours

Signed For Bailiwick, UK, Isle of Man, Jersey

Benefits:

- Proof of posting.
- Signature on delivery.*
- Includes £20 compensation limit for items sent or the market value, whichever is the smaller sum, subject to proof of cost.
- Delivery confirmation can be obtained online or call.

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For sending Letters, Large Letters & Standard Parcels (max 2kg for UK, Isle of Man, Jersey)

Proof of posting (a receipt) is issued at the time of posting and a signature is required on delivery at the destination address. This service is not tracked but if you require a tracked service see 'Special Delivery' above.

For Signed For prices, please see page 6.



 www.guernseypost.com/signed-for

* Signed For items delivered within the Bailiwick, handheld devices are not always handed over to customers to capture electronic signatures. Our delivery staff will record the item as confirmation of delivery and where appropriate and operationally suitable, staff may sign on behalf of the customer and where appropriate leave the item in a safe location at the property. Proof of delivery remains available for customers to view at www.guernseypost.com/track-trace.

For priority options to international destinations, please see page 10/11.

International Postal & Priority Rates

Europe

		 BY AIR 		
Format	Weight (up-to)	Standard Post includes compensation up to £10, plus postage	International Tracked includes compensation up to £50, plus postage	International Tracked & Signed no compensation available
Postcard	20g	£1.54	X	£11.19
Letter	100g	£2.96	X	£12.61
Large Letter	100g	£3.08	£11.58	£12.73
	250g	£5.80	£14.30	£15.45
	500g	£9.45	£17.95	£19.10
	750g	£13.63	£22.13	£23.28
Small Parcel	250g	£6.83	£15.33	X
	500g	£10.57	£19.07	X
	1kg	£17.03	£25.53	X
	1.5kg	£24.85	£33.35	X
	2kg	£32.69	£41.19	X

Letters, Large Letters and Small Parcels under 2kg can be sent by two international priority services listed below, subject to destination.

International Tracked & Signed



A fully electronic tracked service from posting to delivery overseas. This service is for documents or correspondence being sent as a Letter or Large Letter and operates to 259 countries and although it is not time guaranteed you have the added benefit of a signature on delivery when the item reaches its destination.

This is a fast, secure and reliable service with electronic tracking for sending goods, gifts and non-personal correspondence and operates to 259 countries.

Visit  www.guernseypost.com/postage-calculator

International Postal & Priority Rates

Rest of World

		 BY AIR 		
Format	Weight (up-to)	Standard Post includes compensation up to £10, plus postage	International Tracked includes compensation up to £50, plus postage	International Tracked & Signed no compensation available
Postcard	20g	£1.90	X	£11.55
Letter	100g	£4.86	X	£14.51
Large Letter	100g	£4.88	£13.38	£14.53
	250g	£10.93	£19.43	£20.58
	500g	£16.95	£25.45	£26.60
	750g	£20.94	£29.44	£30.59
Small Parcel	250g	£11.34	£19.84	X
	500g	£18.15	£26.65	X
	1kg	£25.35	£33.85	X
	1.5kg	£34.21	£42.71	X
	2kg	£43.08	£51.58	X

For Large Parcel by sea rates , please see page 12

Choose your Level of Compensation

If you selected one of the upgraded services, you may be able to increase your level of compensation.

	Additional level of compensation	
	£50	£250
International Tracked	included	+£8.50

List of countries

For the full list of countries where these services are available, please refer to the website or call Customer Services.

 www.guernseypost.com/international-tracked-postal-services

 Customer Services 711720

See note inside booklet cover for details of electronic customs requirements.

Large Parcel Rates

Europe & Rest of World



		BY SEA	
		Europe	Rest of World
Format	Weight (up-to)	Priority Large Parcel	Priority Large Parcel
Large Parcel	2kg	£66.15	£99.75
	5kg	£72.45	£127.05
	10kg	£86.10	£154.35
	15kg	£107.10	£195.30
	20kg	£118.65	£212.10
	30kg	£163.80	£289.80

International Priority Large Parcel Service

- 30kg maximum weight limit for individual Large Parcels to most destinations.
- Compensation up to £50 for loss or damage is included.
- Compensation upgrade available up to £250.
- Ceramics and glassware are only compensated for loss not damage.

Our Priority Service offers you the perfect balance between speed and price with delivery from six working days to major destinations worldwide.

Tracking from UK to final destination.

Please note these items leave via sea to the UK, a mix of carriers via air and sea networks will be used to the final destination.

Increase your Priority Large Parcel compensation for Europe and Rest of World

Additional level of Compensation	
£50	included
£250	+£13.65

! *Maximum Large Parcel sizes and weight limits vary by destination for European and ROW destinations.*

Find out more

For more information about any of our services, tariffs or terms and conditions, visit www.guernseypost.com or call Customer Services on 711720.



Issued April 2026

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