

Postal Services

Postage Rates & Service Details
From 6 July 2026



guernseypost.com



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Post Acceptance Guidelines

It is the senders responsibility to ensure all items are packed correctly. If you are posting dangerous goods you must comply with volume, quantity, packaging and labelling requirements. Some items are classified as restricted or prohibited and a list of these are available on our website.

Note: Please keep your receipt as proof of postage as it must be provided if you need to make a claim for damage or loss, together with proof of the cost of the item. Compensation is subject to confirmation by Guernsey Post. See our Customer Services leaflet or website for more information. Terms and conditions apply to all services.



www.guernseypost.com/terms_and_conditions



www.guernseypost.com/dangerous-goods

Please note:

When posting any items containing goods to any international destination, you need to complete an electronic customs declaration form. You can do this online or in any of our Post Office branches. Some countries also now require electronic customs declarations for documents too. Please ask at the counter for more information.

Call Customer Services on 711720 for more details or visit



www.guernseypost.com/electronic-customs-data

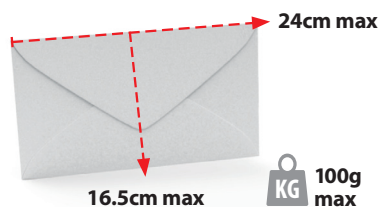
Please note:

All outgoing mail is now despatched via sea. Please allow an additional 24 hours posting time.

For urgent items to the UK, please see our Special Delivery by Air leaflet. This service is being introduced as a three month trial and its continuation is subject to customer demand.

Format Sizes and Weights

Letter and Postcard



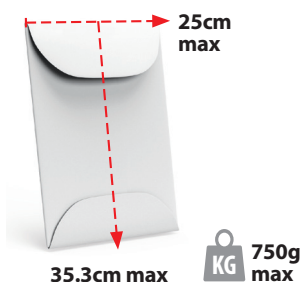
All destinations

Dimensions: **Maximum**
Length: **24cm**
Width: **16.5cm**
Thickness: **0.5cm**

For example:

- most letters (DL & C5 envelopes)
- some brochures & catalogues
- most greeting cards excluding large cards or cards with badges or 3D effects

Large Letter



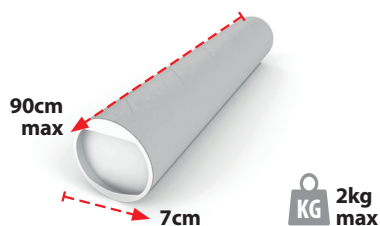
All destinations

Dimensions: **Maximum**
Length: **35.3cm**
Width: **25cm**
Thickness: **2.5cm**

For example:

- letters, bills & statements (C4 envelopes)
- most brochures, catalogues & magazines
- large greeting cards & cards with badges or 3D effects

Tubes/Rolls



All destinations

Dimensions: **Maximum***
Length: **90cm**

For example:

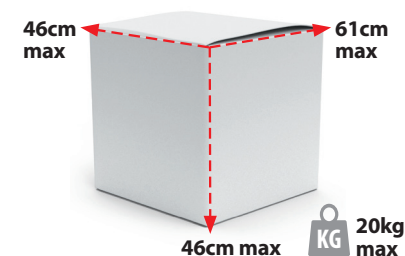
- posters
- large cylindrical packages

* Length + twice the diameter must not exceed 104cm

! For UK, Jersey, Isle of Man and Bailiwick, tubes/rolls are classed as standard parcels. For International destinations tubes/rolls are classed as small parcels.

Format Sizes and Weights

Standard Parcel



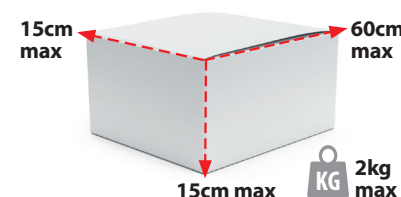
Bailiwick, UK, Isle of Man, Jersey

Dimensions: **Maximum**
Length: **61cm**
Width: **46cm**
Depth: **46cm**

For example:

- most books
- parts & samples

Small Parcel

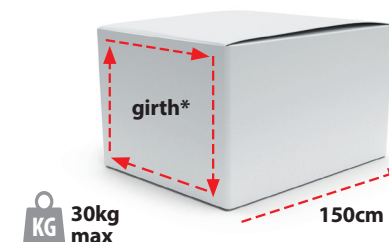


Europe and Rest of World

Dimensions: **Maximum***
Length: **60cm**

! *Length + width + depth combined must not exceed 90cm, and no one side must exceed 60cm.

Large Parcel



All destinations

Dimensions:
No one dimension must exceed 150cm

For example:

- printers
- duvets
- golf clubs

Maximum Large Parcel sizes and weights can vary by destination for European and ROW destinations.

! Length + girth must be no more than 300cm.

* The girth of a parcel is the four shortest sides added together.

Postal Rates Bailiwick

		Standard Post	Signed For
Format	Weight (up-to)	includes compensation up to £10, plus postage*	includes compensation up to £20, plus postage*
Letter & Postcard	100g	£0.75	£2.65
Large Letter	100g	£0.97	£2.87
	250g	£1.73	£3.63
	500g	£2.35	£4.25
	750g	£2.92	£4.82
Standard Parcel	250g	£2.08	£3.98
	500g	£2.71	£4.61
	1kg	£4.20	£6.10
	1.5kg	£6.51	£8.41
	2kg	£7.39	£9.29
	5kg	£10.68	£12.58
	10kg	£13.87	£15.77
	20kg	£18.23	£20.13

* Compensation subject to terms and conditions.

Signed For Bailiwick

Benefits:

- Proof of posting.
- Signature on delivery.*
- Includes up to £20 compensation, subject to proof of cost.
- Delivery confirmation can be obtained using the Track & Trace tool on our website or call

 Customer Services 711720

For sending Letters, Large Letters & Standard Parcels

Proof of posting (a receipt) is issued at the time of posting and a signature is required on delivery at the destination address. This service is not tracked but if you require a tracked service see 'Special Delivery' on page 6.

* Signed For items delivered within the Bailiwick, handheld devices are not always handed over to customers to capture electronic signatures. Our delivery staff will record the item as confirmation of delivery and where appropriate and operationally suitable, staff may sign on behalf of the customer and where appropriate leave the item in a safe location at the property. Proof of delivery remains available for customers to view at www.guernseypost.com/track-trace.

 www.guernseypost.com/signed-for

Large Parcel Rates Bailiwick

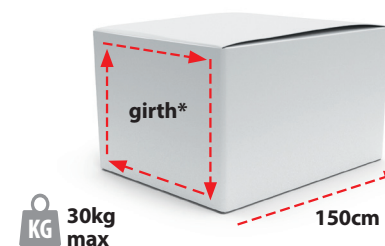
		Standard Post	
Format	Weight (up-to)	includes compensation up to £50, plus postage	includes compensation up to £250, plus postage
Large Parcel	5kg	£10.00	£18.50
	10kg	£13.50	£22.00
	20kg	£16.80	£25.30
	30kg	£20.00	£28.50

Large Parcel Service Information

Bailiwick

- 30kg maximum weight limit.
- Compensation up to £50 for loss or damage is included.
- Compensation upgrade available up to £250.
- Ceramics, glassware and musical instruments are only compensated for loss not damage.
- Electronic items must be in original packaging, in addition to packaging for posting.

Large Parcel



All destinations

Dimensions:

No one dimension must exceed 150cm

For example:

- printers
- duvets
- golf clubs

Maximum Large Parcel sizes and weights can vary by destination for European and ROW destinations.

! Length + girth must be no more than 300cm.

* The girth of a parcel is the four shortest sides added together.

Priority Service Options

Special Delivery

Bailiwick

Format	Weight (up-to)	Level of compensation		
		£750	£1,000	£2,500
Letter	100g	£6.00	£12.30	£18.60
Large Letter	100g	£6.22	£12.52	£18.82
	250g	£6.98	£13.28	£19.58
	500g	£7.60	£13.90	£20.20
	750g	£8.17	£14.47	£20.77
Standard Parcel	250g	£7.33	£13.63	£19.93
	500g	£7.96	£14.26	£20.56
	1kg	£9.45	£15.75	£22.05
	1.5kg	£11.76	£18.06	£24.36
	2kg	£12.64	£18.94	£25.24
	5kg	£15.93	£22.23	£28.53
	10kg	£19.12	£25.42	£31.72
	20kg	£23.48	£29.78	£36.08

Benefits:

- Guaranteed next working day delivery by 1pm (Monday to Friday) for documents and goods.
- Saturday Special Delivery available for an additional £2.85
- Signature on delivery.*
- Proof of posting.
- Confirmation of delivery is available using Track and Trace online or call



Customer Services 711720



www.guernseypost.com/track-trace

Our Special Delivery Service is the recommended service for sending items of value within the Bailiwick. Compensation for item loss or damage included up to £750. Compensation upgrade available up to £2,500. Acceptance times apply.

**For Special Delivery items delivered within the Bailiwick, the approach to delivery confirmation depends on the nature of the item. Where items contain documents, customers will be asked to sign for receipt. For other Special Delivery items, delivery staff will sign on behalf of the customer and where appropriate, leave the item in a safe location at the property. Proof of delivery remains available for customers to view at www.guernseypost.com/track-trace*



www.guernseypost.com/special-delivery



www.guernseypost.com/customs-border-force

Postal Rates

UK, Isle of Man, Jersey

Format	Weight (up-to)	Standard Post	Signed For
		includes compensation up to £10, plus postage	includes compensation up to £20, plus postage
Letter & Postcard	100g	£1.45	£3.35
Large Letter	100g	£1.95	£3.85
	250g	£3.00	£4.90
	500g	£4.50	£6.40
	750g	£4.75	£6.65
Standard Parcel	250g	£4.60	£6.50
	500g	£5.18	£7.08
	1kg	£7.30	£9.20
	1.5kg	£11.03	£12.93
	2kg	£13.13	£15.03

Signed For

UK, Isle of Man, Jersey

Benefits:

- Proof of posting.
- Signature on delivery.
- Includes up to £20 compensation, subject to proof of cost.
- Delivery confirmation can be obtained using the Track & Trace tool on our website or call



Customer Services 711720



www.guernseypost.com/signed-for

For sending Letters, Large Letters & Standard Parcels (max 2kg)

Proof of posting (a receipt) is issued at the time of posting and a signature is required on delivery at the destination address. This service is not tracked but if you require a tracked service see 'Tracked' on page 9 or 'Special Delivery' on page 10.

Large Parcel Rates

UK, Isle of Man, Jersey

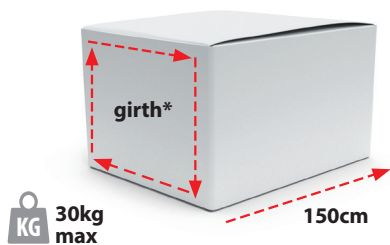
Format	Weight (up-to)	includes compensation up to £50, plus postage	includes compensation up to £250, plus postage
Large Parcel	5kg	£25.00	£36.55
	10kg	£27.50	£39.05
	20 - 30kg	£30.00	£41.55

Large Parcel Service Information

UK, Isle of Man, Jersey

- 30kg maximum weight limit.
- Compensation up to £50 for loss or damage is included.
- Compensation upgrade available up to £250.
- Ceramics, glassware and musical instruments are only compensated for loss not damage.
- Electronic items must be in original packaging, in addition to packaging for posting.

Large Parcel



All destinations

Dimensions:

No one dimension must exceed 150cm

For example:

- printers
- duvets
- golf clubs

Maximum Large Parcel sizes and weights can vary by destination for European and ROW destinations.

! Length + girth must be no more than 300cm.

*The girth of a parcel is the four shortest sides added together.

Tracked

UK, Isle of Man & Jersey

Format	Weight (up-to)	includes compensation up to £75, plus postage
Letter	100g	£4.35
Large Letter	750g	£4.35
Standard Parcel	500g	£5.00
	1kg	£6.75
	1.5kg	£7.80
	2kg	£9.50

Tracked

UK, Isle of Man & Jersey

Benefits:

- Available for Letters*, Large Letters* and Standard Parcels up to 2kg.
- Delivery to all parts of the UK (excluding Northern Ireland), Isle of Man and Jersey.
- Proof of posting.
- Delivery expectation of 2 - 3 working days.
- Compensation up to £75.00 for loss or damage** (exclusions apply).
- Electronic tracking through to delivery point.

Please note goods sent via the Tracked service to the UK require pre-payment of import VAT. This must be paid at the time of posting and calculated at 20% of the value of the goods you are sending. Some items are VAT exempt including gifts valued at £39 or less.

Please mark "documents only" clearly on the envelope.

For a reliable, cost-effective and fully tracked delivery service to the UK, Isle of Man and Jersey, Tracked provides a practical solution for sending items that require visibility but not a signature on delivery.

Tracked is suitable for sending Letters, Large Letters and Standard Parcels up to 2kg with a delivery expectation of 2 - 3 working days.

Available from all Guernsey Post branches, Tracked includes end-to-end tracking and delivery confirmation.

 www.guernseypost.com/tracked

 **Customer Services 711720**

* It is recommended that Letters and Large Letters are presented in hard-backed envelopes to ensure protection during processing through the network.

** Compensation of up to £75.00 per item is available for loss or damage. Compensation does not cover delay or consequential loss. Guernsey Post is not liable for consequential loss or for the market value of printed items such as tickets. Guernsey Post is not liable for delays caused by Force Majeure Events as defined in the General Terms and Conditions. Claims must be submitted within 3 months of the posting date. Proof of posting is required to support any claim. This service does not cover items sent to Northern Ireland.

For priority options to international destinations, please see page 11/12.

Priority Service Options

Special Delivery

UK, Isle of Man & Jersey

Format	Weight (up-to)	Level of compensation		
		£750	£1,000	£2,500
Letter	100g	£9.45	£17.85	£26.25
Large Letter	100g	£9.95	£18.35	£26.75
	250g	£11.00	£19.40	£27.80
	500g	£12.50	£20.90	£29.30
	750g	£12.75	£21.15	£29.55
Standard Parcel	250g	£12.60	£21.00	£29.40
	500g	£13.18	£21.58	£29.98
	1kg	£15.30	£23.70	£32.10
	1.5kg	£19.03	£27.43	£35.83
	2kg	£21.13	£29.53	£37.93
	5kg	£33.00	£41.40	£49.80
	10kg	£35.50	£43.90	£52.30
	20kg	£38.00	£46.40	£54.80

Benefits:

- Guaranteed 2 working day delivery by 1pm (Monday to Friday)*
- Proof of posting.
- Signature on delivery.
- Electronic proof of delivery available.
- Priority processing.
- Confirmation of delivery is available using Track and Trace online or call

 Customer Services 711720

 www.guernseypost.com/track-trace

 www.guernseypost.com/special-delivery

Our Special Delivery Service is the recommended service for sending items of value to the UK, Isle of Man and Jersey. Compensation for item loss or damage included up to £750. Compensation upgrade available up to £2,500.

If you require next day guaranteed delivery, see our Special Delivery by Air leaflet, or ask in branch for details.

Sending items by Special Delivery for repair or valuation.

Please be aware that items with a value exceeding £900.00[^] or items for temporary importation regardless of the value e.g. repairs or valuations, are subject to Border Force clearance procedures. See our VAT guide or visit our website for more information.

* Special Delivery to Isle of Man and Jersey is a 3 day service by 1pm. Some UK restrictions also apply.

[^] Maximum of £900.00 for items where import VAT is prepaid.

 There is no two day delivery guarantee available on items being returned to the supplier, sent for repair and valuation or where VAT hasn't been pre-paid.

 www.guernseypost.com/customs-border-force

International Postal & Priority Rates

Europe

Format	Weight (up-to)	Standard Post	International Tracked	International Tracked & Signed
		includes compensation up to £10, plus postage	includes compensation up to £50, plus postage	no compensation available
Postcard	20g	£1.54	X	£11.19
Letter	100g	£2.96	X	£12.61
Large Letter	100g	£3.08	£11.58	£12.73
	250g	£5.80	£14.30	£15.45
	500g	£9.45	£17.95	£19.10
	750g	£13.63	£22.13	£23.28
Small Parcel	250g	£6.83	£15.33	X
	500g	£10.57	£19.07	X
	1kg	£17.03	£25.53	X
	1.5kg	£24.85	£33.35	X
	2kg	£32.69	£41.19	X

Letters, Large Letters and Small Parcels under 2kg can be sent by two international priority services listed below, subject to destination. See page 12 for compensation upgrades.

International Tracked & Signed 750g max

A fully electronic tracked service from posting to delivery overseas. This service is for documents or correspondence being sent as a Letter or Large Letter and operates to 259 countries and although it is not time guaranteed you have the added benefit of a signature on delivery when the item reaches its destination.

International Tracked 2kg max

This is a secure and reliable service with electronic tracking for sending goods, gifts and non-personal correspondence and operates to 259 countries.

Visit  www.guernseypost.com/postage-calculator

International Postal & Priority Rates

Rest of World

		Standard Post	International Tracked	International Tracked & Signed
Format	Weight (up-to)	includes compensation up to £10, plus postage	includes compensation up to £50, plus postage	no compensation available
Postcard	20g	£1.90	X	£11.55
Letter	100g	£4.86	X	£14.51
Large Letter	100g	£4.88	£13.38	£14.53
	250g	£10.93	£19.43	£20.58
	500g	£16.95	£25.45	£26.60
	750g	£20.94	£29.44	£30.59
Small Parcel	250g	£11.34	£19.84	X
	500g	£18.15	£26.65	X
	1kg	£25.35	£33.85	X
	1.5kg	£34.21	£42.71	X
	2kg	£43.08	£51.58	X

For Large Parcel rates, please see page 13

Upgrade your Compensation for

Europe and Rest of World

If you selected one of the upgraded services, you may be able to increase your level of compensation.

	Additional level of compensation	
	£50	£250
International Tracked	included	+£8.50

List of countries

For the full list of countries where these services are available, please refer to the website or call Customer Services.



[www.guernseypost.com/
international-tracked-postal-services](http://www.guernseypost.com/international-tracked-postal-services)



Customer Services **711720**

See note inside booklet cover for details of electronic customs requirements.

Large Parcel Rates

Europe & Rest of World

		Europe	Rest of World
Format	Weight (up-to)	Priority Large Parcel	Priority Large Parcel
Large Parcel	2kg	£66.15	£99.75
	5kg	£72.45	£127.05
	10kg	£86.10	£154.35
	15kg	£107.10	£195.30
	20kg	£118.65	£212.10
	30kg	£163.80	£289.80

International Priority Large Parcel Service

- 30kg maximum weight limit for individual Large Parcels to most destinations.
- Compensation up to £50 for loss or damage is included.
- Compensation upgrade available up to £250.
- Ceramics, glassware and musical instruments are only compensated for loss not damage.

Our Priority Service offers you the perfect balance between speed and price with delivery from six working days to major destinations worldwide.

Tracking from UK to final destination.

Please note these items leave via sea to the UK, a mix of carriers via air and sea networks will be used to the final destination.

Upgrade your for Priority Large Parcel Compensation for

Europe and Rest of World

	Additional level of compensation	
	£50	£250
Priority Large Parcel	included	+£13.65



Maximum Large Parcel sizes and weight limits vary by destination for European and ROW destinations.

Find out more

For more information about any of our services, tariffs or terms and conditions, visit www.guernseypost.com or call Customer Services on 711720.



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